

# YEAR IN REVIEW



*Serving the Counties of Cass, Christian, Logan, Menard, and Sangamon*

## Program Year 2019

July 1, 2019

Through

June 30, 2020



Training • Connecting • Developing • Illinois' Workforce

## ILLINOIS WORKNET® CENTER CUSTOMER SERVICES

**July 1, 2019 – June 30, 2020**

### **Customers visiting the workNet Centers**

Beardstown (Cass County – Lincoln Land Community College):	44
Taylorville (Christian County - Lincoln Land Community College):	
Lincoln (Logan County - Heartland Community College):	98
Petersburg (Menard County - Housing Authority):	54
Springfield (Sangamon County - 1300 S. 9 <sup>th</sup> Street):	12,854
<b>Total:</b>	<b>13,362</b>

### **Resource Room Career Services**

All workNet Centers are equipped with internet accessible computers, copier, fax machine and professional staff to assist job seekers in their work search. The Springfield location is the comprehensive One-Stop center for the area and offers the full list of services listed below. Direct referrals are made from the centers to One-Stop Partner programs. The One-Stop Centers were closed on 03/16/20 and physical affiliate locations due to COVID-19. Remote services continued to be provided.

### **Top Career Services Accessed by Customers**

- Unemployment Insurance Claims
- Computerized Job Search
- Utilize Fax/Copy Machine/Printer
- Resume Preparation
- Meet with a Career Planner
- Monday Partner Orientation
- WIOA Title I Funding
- Tuesday Job Search Workshop
- WIOA Partner Orientation/Testing
- Job search assistance/ RESEA Workshop
- Veteran's Services
- Employer Visit / Hiring Event

## CUSTOMER SERVICES IN WORKNET CENTERS

**PY'13 - PY'19**

**July 1, 2015 - June 30, 2020**

	PY13 Customers Visiting Center	PY14 Customers Visiting Center	PY15 Customers Visiting Center	PY16 Customers Visiting Center	PY17 Customers Visiting Center	PY18 Customers Visiting Center	* PY19 Customers Visiting Center
Cass County - Beardstown	104	79	49	65	55	56	44
Christian County - Taylorville	223	357	295	357	745	469	312
Logan County - Lincoln	179	177	181	258	203	134	98
Menard County - Petersburg	62	38	30	74	47	34	54
Sangamon County - Springfield	37,185	30,269	23,806	30,482	29,308	25,970	12,854
<b>TOTAL:</b>	<b>37,753</b>	<b>30,920</b>	<b>24,361</b>	<b>31,236</b>	<b>30,358</b>	<b>26,663</b>	<b>13,362</b>

**\* PY19 numbers reflect the closure of WorkNet facilities due to COVID-19**

**7 Year Services Grand Total: 194,653**

# ENROLLMENT STATISTICS

July 1, 2019 - June 30, 2020

TOTAL ENROLLMENTS	Adult 141 Enrollments	Dislocated Worker 67 Enrollments	Youth 103 Enrollments
<b>Gender</b>			
Male	21%	53%	33%
Female	79%	47%	67%
<b>Age</b>			
14-18	1%	0%	37%
19-21	5%	1%	27%
22+	94%	99%	36%
<b>Veteran Status</b>			
Veteran	4%	3%	1%
Disabled Veteran	1%	0%	0%
Recently Separated Veteran	1%	0%	1%
<b>Race*</b>			
White	49%	67%	39%
Black	44%	25%	62%
Hawaiian/Pacific Islander	0%	1%	0%
Am. Indian/Alaskan Native	0%	1%	0%
Asian	2%	1%	1%
Hispanic	4%	5%	5%
Declined	5%	8%	5%
<b>Labor Force Status</b>			
Unemployed	33%	75%	28%
Employed	67%	25%	62%
Not in Labor Force	0%	0%	10%
<b>Family Status</b>			
Parent/ One Parent	62%	36%	28%
Parent/Two Parent Family	8%	13%	0%
Other Family Member	5%	11%	33%
Not a Family Member	25%	40%	39%
<b>Financial Status</b>			
Food Stamp Recipient	92%	53%	68%
TANF Recipient	3%	1%	8%
Low Income	96%	53%	81%
Non-Economically Disadvantaged	4%	47%	19%
<b>Additional Barriers</b>			
Offender Status - Fel/Misd	48%	38%	12%
Individuals with disabilities	1%	1%	10%
Homeless	1%	0%	3%
Basic Skills Deficient	62%	58%	72%

\* More than 1 may be selected

## TRAINING ENROLLMENTS BY PROVIDER

July 1, 2019 - June 30, 2020

PROVIDER	WIOA	Trade
Capital Area Career Center	4	
Capital Area School of Practical Nursing	54	1
Fishes & Loaves Vocational Center	10	
Heartland Community College	3	4
160 Driving Academy	15	
Illinois Central College	5	
Lakeland Community College	6	
Lincoln Land Community College	57	2
Methodist College	5	
Midwest Technical Institute	26	4
Millikin University	2	
Richland Community College	4	
Southern Illinois University SIU-C	1	
Spoon River Community College	1	
St. Francis College of Nursing	3	
St. John's College	8	
University of Illinois	5	0
<b>TOTALS</b>	<b>208</b>	<b>11</b>

### TOTAL INDIVIDUAL TRAINING ACCOUNT TRAINING PROVIDERS: 17

\* CNA to LPN may attend more than 1 provider

\* 1D Enrollees were transferred to TAA once event was certified

### WIOA TRAINING ENROLLMENTS BY COUNTY

COUNTY	%
Cass	2%
Christian	14%
Logan	12%
Menard	1%
Sangamon	71%

## ENROLLMENT BY CAREER AREA

July 1, 2019 – June 30, 2020

PROGRAM	WIOA	TRADE
Accountancy	1	
Airframe & Powerplant Aviation Mechanic	2	
Automotive Technician	2	
Business Management	4	2
CDL/Truck Driver	34	
* Certified Nurse Assistant	25	
Communications	1	
Criminal Justice	1	
Dental Assistant	3	
Dental Hygienist	2	
Diesel Mechanic	1	
Emergency Medical Technician	1	
Early Childcare Specialist	1	2
Heating, Ventilation, Air Conditioning (HVAC)	8	4
* Licensed Practical Nurse	61	1
Medical Assistant	16	1
Network Administrator	1	
Pharmacy Technician	1	
Radiologic Technologist	2	
Registered Nurse	32	
Respiratory Therapist	2	
Surgical Technician	1	
Welder/Pipefitting	6	1
<b>TOTALS</b>	<b>208</b>	<b>11</b>

**TOTAL TRAINING PROGRAMS: 23**

\* Some customers may be enrolled in more than 1 training

## SUMMARY OF WORKFORCE GRANTS

July 1, 2019 - June 30, 2020

<b>PY19 Grants</b>	<b>Grant Period</b>	<b>PY19 Budget</b>	<b>PY19 Expended</b>	<b>Total Grant Budget</b>	<b>Expended (if closed)</b>	<b>% Expended</b>
WIOA Formula 18 # 18-681020	7/1/18-6/30/20	808,214.80	808,214.80	2,515,824.00	2,517,129.75	100%
WIOA Formula 19 # 19-681020	7/1/19-6/30/21	1,341,360.33	1,341,360.33	2,299,026.00		
Incentive Grant - 17 Performance # 17-632020	5/1/19-6/30/20	15,600.00	15,600.00	15,600.00	15,600.00	100%
TAA (Trade Assistance) 18TAA # 17-661020	10/1/18-9/30/19	1,232.24	1,232.24	48,487.12	46,459.73	95.8%
TAA (Trade Assistance) 19TAA # 18-661020	10/1/19-9/30/20	100,940.28	100,940.28	112,214.69		
18TAACM WIOA Rapid Response # 18-651020	10/1/19-6/30/20	1,825.55	1,825.55	3,198.00	3,198.00	100%
19TAACM WIOA Rapid Response # 19-651020	10/1/19-6/30/21	12,259.00	12,259.00	17,589.00		
19 Logan County # 18-633013	7/1/19-12/31/19	5,731.59	5,731.59	9,500.00	5,731.59	60.3%
			<b>2,287,163.79</b>			

Formula 18 includes \$1305.75 interest earned and expended.

<b>Training &amp; Support</b>	<b>1,308,693.25</b>
<b>Operating</b>	<b><u>978,470.54</u></b>

# TRAINING AND SUPPORT EXPENDITURES

July 1, 2019 - June 30, 2020

<b>TRAINING PROVIDERS - TUITION/ FEES/ BOOKS/ ETC.</b>	<b>WIOA</b>	<b>TAA</b>		<b>TOTAL</b>
Capital Area Career Center	925.00			925.00
Capital Area School of Practical Nursing	295,673.59	6,974.00		302,647.59
Fishes & Loaves Outreach Ministries	2,400.00			2,400.00
Heartland Community College & FHEG Bookstore	7,654.15	12,465.50		20,119.65
Illinois Central College	11,017.01			11,017.01
Lake Land Community College	21,434.07			21,434.07
Lincoln Land Community College & Bookstore	177,122.26	3,123.75		180,246.01
Methodist Medical Center	32,070.37			32,070.37
Midwest Technical Institute	71,318.00	52,879.00		124,197.00
Millikin University	9,213.09			9,213.09
Richland Community College	7,538.00			7,538.00
Rock Gate Capital (160 Driving Academy)	51,490.00			51,490.00
Southern Illinois (SIU-C)	11,135.00			11,135.00
Spoon River College	9,128.09			9,128.09
St. Francis Medical Center College Nursing	21,367.25			21,367.25
St. John's College of Nursing	44,912.40			44,912.40
UIS – Springfield & UIS – Bookstore	38,155.92			38,155.92
Misc - Training vendors small amounts - Bandy's, Bright Star, Computer Banc, MBS Direct, Star Uniforms	2,844.38	299.99		3,144.37
Misc – Reimb to customers for uniforms/ books/test fees/physicals/licenses	11,776.05	591.49		12,367.54
<b>TOTALS</b>	<b>827,174.63</b>	<b>76,333.73</b>	<b>0.00</b>	<b>903,508.36</b>

<b>OJT &amp; WORK EXPERIENCE &amp; INC WORKER &amp; SUPPORT</b>	<b>WIOA</b>	<b>TAA</b>		<b>TOTAL</b>
OJT	21,917.77			21,917.77
Work Experience	15,266.49			15,266.49
Incumbent Worker Training	0.00			0.00
Child Care	38,615.91			38,615.91
Transportation	45,668.99	15,416.89		61,085.88
Other Support	594.12			594.12
<b>TOTALS</b>	<b>122,063.28</b>	<b>15,416.89</b>	<b>0.00</b>	<b>137,480.17</b>

<b>SERVICE PROVIDERS - YOUTH</b>	<b>WIOA</b>	<b>TAA</b>		<b>TOTAL</b>
Capital Area Career Center	65,823.06			65,823.06
Fishes & Loaves	73,301.73			73,301.73
Lawrence Education Center	128,579.93			128,579.93
<b>TOTALS</b>	<b>267,704.72</b>	<b>0.00</b>	<b>0.00</b>	<b>267,704.72</b>

<b>GRAND TOTAL</b>	<b>1,216,942.63</b>	<b>91,750.62</b>	<b>0.00</b>	<b>1,308,693.25</b>
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## ANNUAL PERFORMANCES MEASURES

July 1, 2019 - June 30, 2020

	Measure	Goal	90% Threshold	Actual Outcome	Status
AER2	Adult Employment Rate PQTR 2	78%	70.20%	92.68%	Exceed
AER4	Adult Employment Rate PQTR 4	80%	72.00%	84.93%	Exceed
AMER	Adult Median Earnings Rate PQTR 2	\$5,460.00	\$4,914.00	\$9,910.32	Exceed
ACAR	Adult Credential Attainment Rate	73%	65.70%	92.75%	Exceed
AMSG	Adult Measurable Skills Gain	N/A	N/A	53.68%	N/A
DER2	Dislocated Worker Employment Rate PQTR 2	74%	66.60%	78.79%	Exceed
DER4	Dislocated Worker Employment Rate PQTR 4	74%	66.60%	89.47%	Exceed
DMER	Dislocated Worker Median Earnings Rate PQTR 2	\$5,900.00	\$5,310.00	\$7,930.75	Exceed
DCAR	Dislocated Worker Credential Attainment Rate	70%	63%	90.32%	Exceed
DMSG	Dislocated Worker Measurable Skills Gain	N/A	N/A	50.00%	N/A
YER2	Youth Entered Employment Rate PQTR 2	67%	60.30%	86.67%	Exceed
YER4	Youth Employment Rate PQTR 4	62%	55.80%	84.93%	Exceed
YMER	Youth Median Earnings Rate PQTR 2	N/A	N/A	5010.47%	N/A
YCAR	Youth Credential Attainment Rate	67.00%	60.30%	79.17%	Exceed
YMSG	Youth Measurable Skills Gain	N/A	N/A	83.64%	N/A

MSG and YMER = N/A Until PY 2020

# Return on Investment

July 1, 2019 - June 30, 2020

<u>Title</u>	<u>Exits</u>	<u>Median Earnings PQTR 2</u>	<u>Companies Hiring</u>	<u>LLWA Customers</u>
Adult	60	\$9,910.32 (3 months)	HSHS St. John's	Memorial Health Systems
Dislocated	42	\$7930.75	HSHS Medical Group	Memorial Medical Center
<b><u>Return on Investment</u></b>			Addus Healthcare	Heritage Operations
Median wages for <b>adults</b> completing WIOA training programs over a 12 month period were \$2,378,477. The allocation for the adult program for the year was \$679,878.			Ace Mechanical	GD Integrated
The return on investment is 349%.			Aperion Care	Generations at Lincoln
Median wages for <b>dislocated workers</b> completing WIOA training programs over a 12 month period were \$1,332,371. The allocation for the DW program for the year was \$896,448. The return on investment is 148%.			Bridge Care Suites	Lincoln Prairie Behavioral Health
			Brother James Court	Lewis Memorial Christian Village
			Brightstar	Millbrooke Inc.
			Cardinal Building Materials	Mitchell Heating and Cooling
			Caterpillar Inc.	Regency
			Community Care Systems	SIU-Carbondale
			Dale Williams Trucking	St. Joseph's Home
			IL Dept. of Human Services	St. Mary's Hospital
			Hart-Clayton Inc.	Roofers mart
			Help At Home	Orthopedic Center of Illinois
			McLeod Express	Paschall Truck Lines
			Mill Creek LLC	Prairie Cardiovascular Consultants
			Premier Air Center LLC	SMTD
			OSF Saint Francis Medical Ctr.	St. Clara's Senior Care
			Heartland Coca Cola	Schneider National
			Springfield Clinic	Swift Transportation
			Springfield Supportive Living	Taylorville Care Center
			Villas of Hollybrook	Witte Bros. Inc.
<b><u>22 Companies Received WIOA Funded Business Services</u></b>				
Airmasters		Drake Scruggs Equipment		
Aperion Care		County Market		
Computer Banc Inc.		Bless' it Beauty Salon		
Dominican Sisters of Spfld		Heritage Health		
The Christian Village		Hy-Vee		
Friendly Chevrolet		Lewis Memorial		
Green Family Stores		Primo Designs		
Clearwater Organic Farms		Spfld School Dist. 186		
Fine Finishes		Regency		
Calvary Day Care		River Birch		
Gymnastics & Cheer Zone		Timberlake Assisted Living		

## Rapid Response Workshops

July 1, 2019 - June 30, 2020

Date	Employer	Number of Workshops	Attendance
8/7/2019	Confier Health Solutions	1	3
10/25/19	Ardagh Group	2	24
11/15/19	UCP Land of Lincoln	1	1
11/15/19	Horace Mann Insurance	1	6
02/21/20	Baker's Square	1	4
03/10/20	Gordman's	1	7
<b>Total</b>		<b>7</b>	<b>45</b>