

# YEAR IN REVIEW

**LLWA** | Land of Lincoln  
Workforce Alliance

*Serving the Counties of Cass, Christian, Logan, Menard, and Sangamon*

## Program Year 2020

July 1, 2020

Through

June 30, 2021



Training • Connecting • Developing • Illinois' Workforce

## ILLINOIS WORKNET® CENTER CUSTOMER SERVICES

July 1, 2020 - June 30, 2021

### Customers visiting the workNet Centers

|  |              |
|--|--------------|
| Beardstown (Cass County – Lincoln Land Community College):       | 34           |
| Taylorville (Christian County - Lincoln Land Community College): | 180          |
| Lincoln (Logan County - Heartland Community College):            | 87           |
| Petersburg (Menard County - Housing Authority):                  | 68           |
| Springfield (Sangamon County - 1300 S. 9 <sup>th</sup> Street):  | 1,366        |
| <b>Total:</b>  | <b>1,735</b> |

### Resource Room Career Services

All workNet Centers are equipped with internet accessible computers, copier, fax machine and professional staff to assist job seekers in their work search. The Springfield location is the comprehensive One-Stop center for the area and offers the full list of services listed below. Direct referrals are made from the centers to One-Stop Partner programs. The One-Stop Centers were closed for part of the year. Access sites in the counties gradually re-opened by appointment. The Springfield Center reopened by appointment on September 7th, 2021.

### Top Career Services Accessed by Customers

- Career Counseling
- IJL/WorkNet Registration assistance
- Job search assistance
- Meet with a Career Planner
- Partner Referrals
- Resume Preparation
- Veteran's Services
- WIOA Partner Online Orientation
- WIOA Title WIOA Title I Funding

## CUSTOMER SERVICES IN WORKNET CENTERS

**July 1, 2016 - June 30, 2021**

|                                | PY14<br>Customers<br>Visiting<br>Center | PY15<br>Customers<br>Visiting<br>Center | PY16<br>Customers<br>Visiting<br>Center | PY17<br>Customers<br>Visiting<br>Center | PY18<br>Customers<br>Visiting<br>Center | * PY19<br>Customers<br>Visiting<br>Center | * PY20<br>Customers<br>Visiting<br>Center |
|--------------------------------|---|---|---|---|---|---|---|
| Cass County - Beardstown       | 79                                      | 49                                      | 65                                      | 55                                      | 56                                      | 44  | 34  |
| Christian County - Taylorville | 357                                     | 295                                     | 357                                     | 745                                     | 469                                     | 312                                       | 180                                       |
| Logan County - Lincoln         | 177                                     | 181                                     | 258                                     | 203                                     | 134                                     | 98  | 87  |
| Menard County - Petersburg     | 38                                      | 30                                      | 74                                      | 47                                      | 34                                      | 54  | 68  |
| Sangamon County - Springfield  | 30,269                                  | 23,806                                  | 30,482                                  | 29,308                                  | 25,970                                  | 12,854                                    | 1,366                                     |
| <b>TOTAL:</b>                  | <b>30,920</b>                           | <b>24,361</b>                           | <b>31,236</b>                           | <b>30,358</b>                           | <b>26,663</b>                           | <b>13,362</b>                             | <b>1,735</b>                              |

**\* PY19 and 20 numbers reflect the closure of WorkNet facilities due to COVID-19 and do not include UI claims**

**7 Year Services Grand Total: 156,900**

## ENROLLMENT STATISTICS

July 1, 2020 - June 30, 2021

| TOTAL ENROLLMENTS              | Adult<br>174 Enrollments | Dislocated<br>Worker<br>83 Enrollments | Youth<br>125 Enrollments |
|--------------------------------|--------------------------|--|--------------------------|
| <b>Gender</b>                  |                          |  |                          |
| Male                           | 21%                      | 45%                                    | 40%                      |
| Female                         | 79%                      | 55%                                    | 60%                      |
| <b>Age</b>                     |                          |  |                          |
| 14-18                          | 2%                       | 0%                                     | 30%                      |
| 19-21                          | 10%                      | 2%                                     | 47%                      |
| 22+                            | 88%                      | 98%                                    | 23%                      |
| <b>Veteran Status</b>          |                          |  |                          |
| Veteran                        | 3%                       | 3%                                     | 2%                       |
| Disabled Veteran               | 0%                       | 0%                                     | 1%                       |
| Recently Separated Veteran     | 0%                       | 0%                                     | 2%                       |
| <b>Race*</b>                   |                          |  |                          |
| White                          | 52%                      | 60%                                    | 42%                      |
| Black                          | 46%                      | 34%                                    | 55%                      |
| Hawaiian/Pacific Islander      | 1%                       | 0%                                     | 0%                       |
| Am. Indian/Alaskan Native      | 1%                       | 0%                                     | 0%                       |
| Asian                          | 1%                       | 1%                                     | 0%                       |
| Hispanic                       | 5%                       | 6%                                     | 7%                       |
| Declined                       | 4%                       | 6%                                     | 6%                       |
| <b>Labor Force Status</b>      |                          |  |                          |
| Unemployed                     | 39%                      | 77%                                    | 36%                      |
| Employed                       | 61%                      | 23%                                    | 57%                      |
| Not in Labor Force             | 0%                       | 0%                                     | 7%                       |
| <b>Family Status</b>           |                          |  |                          |
| Parent/ One Parent             | 49%                      | 44%                                    | 21%                      |
| Parent/Two Parent Family       | 9%                       | 11%                                    | 2%                       |
| Other Family Member            | 6%                       | 5%                                     | 30%                      |
| Not a Family Member            | 36%                      | 40%                                    | 47%                      |
| <b>Financial Status</b>        |                          |  |                          |
| Food Stamp Recipient           | 78%                      | 60%                                    | 58%                      |
| TANF Recipient                 | 3%                       | 5%                                     | 6%                       |
| Low Income                     | 90%                      | 63%                                    | 77%                      |
| Non-Economically Disadvantaged | 10%                      | 37%                                    | 23%                      |
| <b>Additional Barriers</b>     |                          |  |                          |
| Offender Status - Fel/Misd     | 40%                      | 37%                                    | 1%                       |
| Individuals with disabilities  | 5%                       | 4%                                     | 14%                      |
| Homeless                       | 1%                       | 1%                                     | 6%                       |
| Basic Skills Deficient         | 32%                      | 24%                                    | 35%                      |

\* More than 1 may be selected

## TRAINING ENROLLMENTS BY PROVIDER

July 1, 2020 - June 30, 2021

| <b>PROVIDER</b>                          | <b>WIOA</b> | <b>Trade</b> |
|--|-------------|--------------|
| Capital Area Career Center               | 6           |              |
| Capital Area School of Practical Nursing | 48          |              |
| Fishes & Loaves Vocational Center        | 9           |              |
| Heartland Community College              | 2           | 4            |
| 160 Driving Academy                      | 35          |              |
| Illinois Central College                 | 3           |              |
| Illinois College                         | 1           |              |
| Lakeland Community College               | 3           |              |
| Lincoln Land Community College           | 51          |              |
| Methodist College                        | 1           |              |
| Midwest Technical Institute              | 36          | 3            |
| Millikin University                      | 1           |              |
| Richland Community College               | 1           |              |
| Spoon River Community College            | 1           |              |
| St. Francis College of Nursing           | 1           |              |
| St. John's College of Nursing            | 26          |              |
| University of Illinois                   | 3           | 0            |
| <b>TOTALS</b>                            | <b>228</b>  | <b>7</b>     |

### TOTAL INDIVIDUAL TRAINING ACCOUNT TRAINING PROVIDERS: 17

\* CNA to LPN may attend more than 1 provider

### WIOA TRAINING ENROLLMENTS BY COUNTY

| <b>COUNTY</b>    | <b>%</b>   |
|------------------|------------|
| <b>Cass</b>      | <b>4%</b>  |
| <b>Christian</b> | <b>11%</b> |
| <b>Logan</b>     | <b>5%</b>  |
| <b>Menard</b>    | <b>2%</b>  |
| <b>Sangamon</b>  | <b>78%</b> |

## ENROLLMENTS BY CAREER AREA

July 1, 2020 – June 30, 2021

| <b>PROGRAM</b>                                | <b>WIOA</b> | <b>TRADE</b> |
|---|-------------|--------------|
| Accountant                                    | 1           |              |
| Airframe & Powerplant Aviation Mechanic       | 1           |              |
| Automotive Technician                         | 1           |              |
| Business Management                           | 3           | 1            |
| CDL/Truck Driver                              | 47          |              |
| * Certified Nurse Assistant                   | 13          |              |
| Computer Network Administrator                | 1           |              |
| Computer Network Support Specialist           | 1           |              |
| Dental Assistant                              | 5           |              |
| Diesel Mechanic                               | 1           |              |
| Early Childcare Specialist                    | 0           | 2            |
| Electrical Power Line Installer               | 1           |              |
| Heating, Ventilation, Air Conditioning (HVAC) | 15          | 3            |
| Landscape Construction Manager                | 1           |              |
| * Licensed Practical Nurse                    | 53          |              |
| Medical Assistant                             | 18          | 1            |
| Occupational Therapy Assistant                | 1           |              |
| Radiologic Technologist                       | 1           |              |
| Registered Nurse                              | 58          |              |
| Welder/Pipefitting                            | 6           |              |
| <b>TOTALS</b>                                 | <b>228</b>  | <b>7</b>     |

**TOTAL TRAINING PROGRAMS: 20**

\* Some customers may be enrolled in more than 1 training

## SUMMARY OF WORKFORCE GRANTS

July 1, 2020 - June 30, 2021

| PY20 Grants                                 | Grant Period    | PY20 Budget  | PY20 Expended       | Total Grant Budget | Expended (if closed) | % Expended |
|---|-----------------|--------------|---------------------|--------------------|----------------------|------------|
| WIOA Formula 19<br># 19-681020              | 7/1/19-6/30/21  | 958,082.31   | 958,082.31          | 2,299,026.00       | 2,299,442.64         | 100%       |
| WIOA Formula 20<br># 19-681020              | 7/1/20-6/30/22  | 1,959,118.17 | 1,959,118.17        | 3,121,594.00       |                      |            |
| 20 Apprenticeship<br># 19-638016            | 6/1/20-12/31/21 | 24,105.45    | 24,105.45           | 90,475.00          |                      |            |
| TAA (Trade Assistance) 20TAA<br># 19-661020 | 10/1/20-9/30/21 | 35,214.44    | 35,214.44           | 45,021.54          |                      |            |
| TAA (Trade Assistance) 19TAA<br># 18-661020 | 10/1/19-9/30/20 | 10,741.82    | 10,741.82           | 112,214.69         | 111,682.10           | 99.5%      |
| 1E Layoff Aversion<br># 18-656020           | 6/1/20-6/30/21  | 84,205.06    | 84,205.06           | 113,414.92         | 84,205.06            | 74.2%      |
| 19TAACM WIOA Rapid Response<br># 19-651020  | 10/1/19-6/30/21 | 5,330.00     | 5,330.00            | 17,589.00          | 17,589.00            | 100%       |
|   |                 |              |                     |                    |                      |            |
|   |                 |              |                     |                    |                      |            |
|   |                 |              | <b>3,076,797.25</b> |                    |                      |            |

Formula 19 includes \$416.64 interest earned and expended.

|                               |                            |
|-------------------------------|----------------------------|
| <b>Training &amp; Support</b> | <b>1,967,922.42</b>        |
| <b>Operating</b>              | <b><u>1,108,874.83</u></b> |

## TRAINING AND SUPPORT EXPENDITURES

July 1, 2020 - June 30, 2021

| <b>TRAINING PROVIDERS - TUITION/ FEES/ BOOKS/ ETC.</b>  | <b>WIOA</b>         | <b>TAA</b>       |             | <b>TOTAL</b>        |
|---|---------------------|------------------|-------------|---------------------|
| Capital Area Career Center  | 950.00              |                  |             | 950.00              |
| Capital Area School of Practical Nursing  | 296,925.32          |                  |             | 296,925.32          |
| Fishes & Loaves Outreach Ministries   | 7,200.00            |                  |             | 7,200.00            |
| Heartland Comm Coll & FHEG Bookstore  | 8,039.55            | 7,850.94         |             | 15,890.49           |
| Illinois Central College  | 8,289.90            |                  |             | 8,289.90            |
| Illinois College  | 22,985.00           |                  |             | 22,985.00           |
| Lake Land College   | 7,862.67            |                  |             | 7,862.67            |
| Lincoln Land Comm Coll & Bookstore  | 223,929.56          |                  |             | 223,929.56          |
| Midwest Technical Institute   | 353,873.00          | 15,500.00        |             | 369,373.00          |
| Millikin University   | 4,591.69            |                  |             | 4,591.69            |
| Richland Community College  | 1,164.45            |                  |             | 1,164.45            |
| Rock Gate Capital (160 Driving Academy)   | 150,757.50          |                  |             | 150,757.50          |
| Southern Illinois   | -192.00             |                  |             | -192.00             |
| Spoon River College   | 1,590.00            |                  |             | 1,590.00            |
| St. Francis Medical Center College Nursing  | 18,865.50           |                  |             | 18,865.50           |
| St. John's College of Nursing   | 272,138.45          |                  |             | 272,138.45          |
| UIS – Springfield & UIS – Bookstore   | 9,810.36            |                  |             | 9,810.36            |
| Misc - Training vendors small amounts - Bright Star, Computer Banc, Star Uniforms, Sarah Bush Lincoln | 4,546.77            |                  |             | 4,546.77            |
| Misc – Reimb to customers for uniforms/ books/ test fees/ physicals/licenses                          | 7,859.80            |                  |             | 7,859.80            |
| <b>TOTALS</b>   | <b>1,401,187.52</b> | <b>23,350.94</b> | <b>0.00</b> | <b>1,424,538.46</b> |

| <b>OJT &amp; WORK EXPERIENCE &amp; INC WORKER &amp; SUPPORT</b> | <b>WIOA</b>       | <b>TAA</b>      |             | <b>TOTAL</b>      |
|---|-------------------|-----------------|-------------|-------------------|
| OJT   | 28,982.08         |                 |             | 28,982.08         |
| Work Experience   | 14,823.59         |                 |             | 14,823.59         |
| Incumbent Worker Training                                       | 0.00              |                 |             | 0.00              |
| Child Care  | 52,814.97         |                 |             | 52,814.97         |
| Transportation  | 59,830.00         | 8,530.66        |             | 68,360.66         |
| Other Support   | 376.71            |                 |             | 376.71            |
| <b>TOTALS</b>   | <b>156,827.35</b> | <b>8,530.66</b> | <b>0.00</b> | <b>165,358.01</b> |

| <b>SERVICE PROVIDERS - YOUTH</b> | <b>WIOA</b>       | <b>TAA</b>  |             | <b>TOTAL</b>      |
|----------------------------------|-------------------|-------------|-------------|-------------------|
| Capital Area Career Center       | 108,938.03        |             |             | 108,938.03        |
| Fishes & Loaves                  | 135,013.85        |             |             | 135,013.85        |
| Lawrence Education Center        | 134,074.07        |             |             | 134,074.07        |
| <b>TOTALS</b>                    | <b>378,025.95</b> | <b>0.00</b> | <b>0.00</b> | <b>378,025.95</b> |

|                    |                     |                  |             |                     |
|--------------------|---------------------|------------------|-------------|---------------------|
| <b>GRAND TOTAL</b> | <b>1,936,040.82</b> | <b>31,881.60</b> | <b>0.00</b> | <b>1,967,922.42</b> |
|--------------------|---------------------|------------------|-------------|---------------------|



# ANNUAL PERFORMANCES OUTCOMES

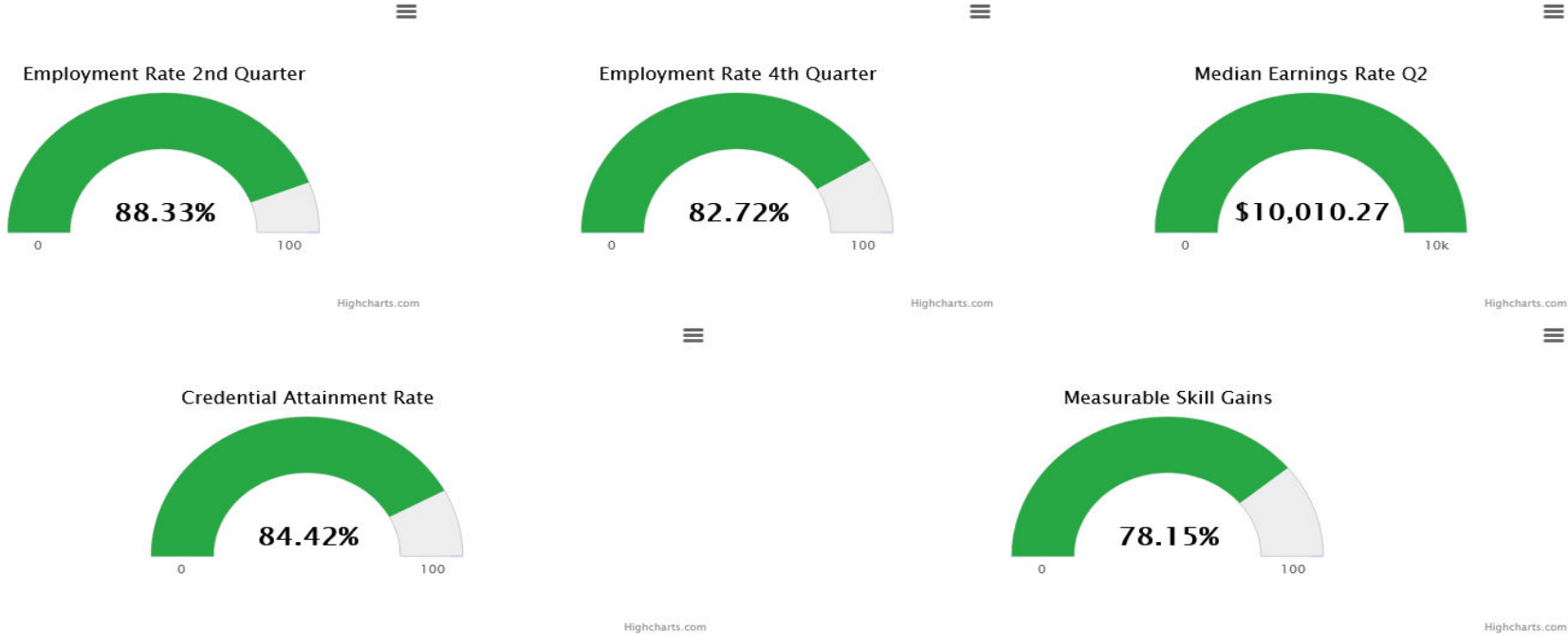
July 1, 2020 - June 30, 2021

|             | Performance Measure                           | Goal       | 90% Threshold | Actual Outcome | Status |
|-------------|---|------------|---------------|----------------|--------|
| <b>AER2</b> | Adult Employment Rate PQTR 2                  | 83%        | 74.70%        | 88.33%         | Exceed |
| <b>AER4</b> | Adult Employment Rate PQTR 4                  | 81%        | 72.90%        | 82.72%         | Exceed |
| <b>AMER</b> | Adult Median Earnings Rate PQTR 2             | \$8,200.00 | \$7,380.00    | \$10,010.27    | Exceed |
| <b>ACAR</b> | Adult Credential Attainment Rate              | 83%        | 74.70%        | 84.42%         | Exceed |
| <b>AMSG</b> | Adult Measurable Skills Gain                  | 53%        | 52.20%        | 78.15%         | Exceed |
| <b>DER2</b> | Dislocated Worker Employment Rate PQTR 2      | 81%        | 72.90%        | 91.49%         | Exceed |
| <b>DER4</b> | Dislocated Worker Employment Rate PQTR 4      | 81%        | 72.90%        | 86.54%         | Exceed |
| <b>DMER</b> | Dislocated Worker Median Earnings Rate PQTR 2 | \$8,800.00 | \$7,920.00    | \$10,151.66    | Exceed |
| <b>DCAR</b> | Dislocated Worker Credential Attainment Rate  | 85%        | 77%           | 87.76%         | Exceed |
| <b>DMSG</b> | Dislocated Worker Measurable Skills Gain      | 50%        | 45%           | 87.67%         | Exceed |
| <b>YER2</b> | Youth Entered Employment Rate PQTR 2          | 75%        | 67.50%        | 82.35%         | Exceed |
| <b>YER4</b> | Youth Employment Rate PQTR 4                  | 75%        | 67.50%        | 78.69%         | Exceed |
| <b>YMER</b> | Youth Median Earnings Rate PQTR 2             | \$4,100    | \$3,690       | \$6,027.92     | Exceed |
| <b>YCAR</b> | Youth Credential Attainment Rate              | 76.00%     | 68.40%        | 93.33%         | Exceed |
| <b>YMSG</b> | Youth Measurable Skills Gain                  | 58%        | 52.20%        | 72.86%         | Exceed |

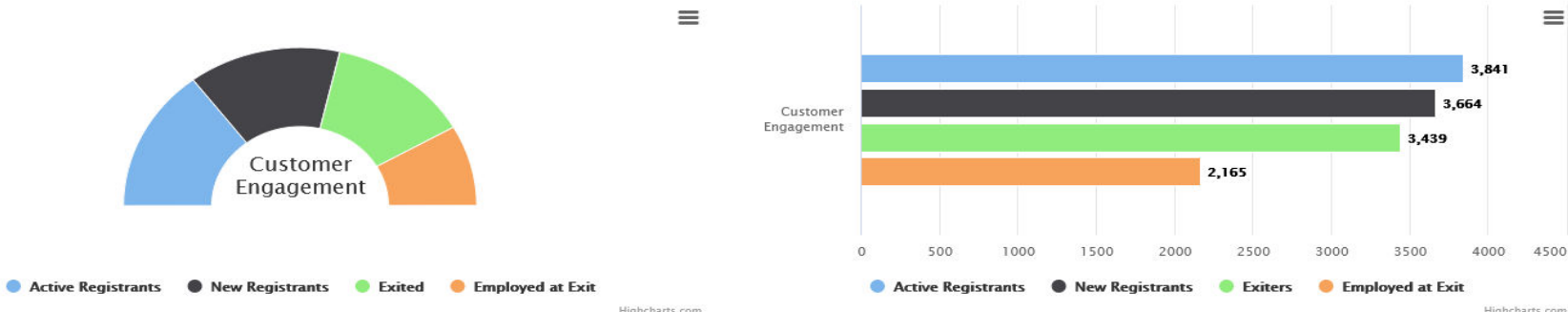


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# Adult: Performance Measures Outcomes PY 2020 Annual

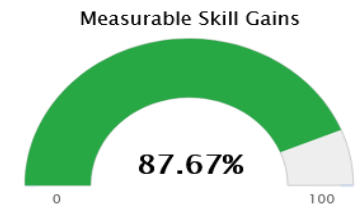
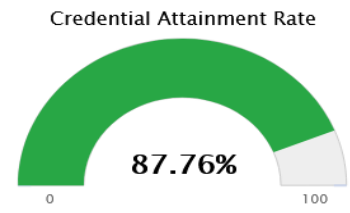
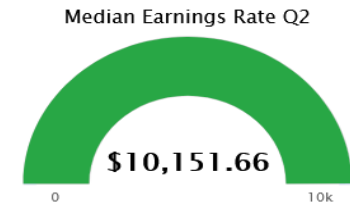
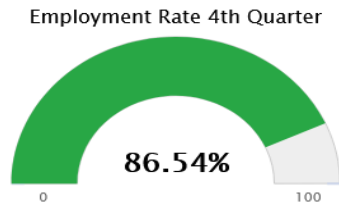
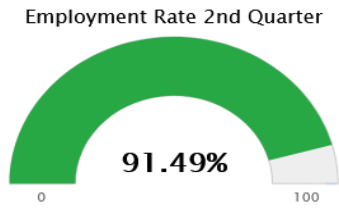


# Adult: Customer Engagement PY 2020 Annual

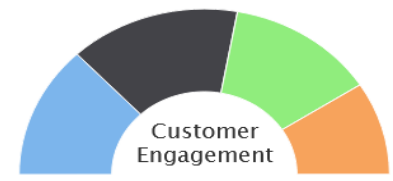


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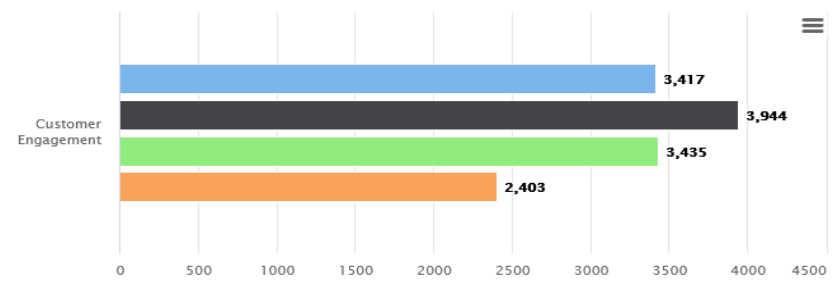
# Dislocated Worker: Performance Measures Outcomes PY 2020 Annual



# Dislocated Worker: Customer Engagement PY 2020 Annual



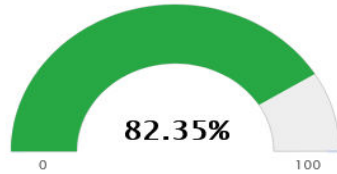
● Active Registrants ● New Registrants ● Exited ● Employed at Exit



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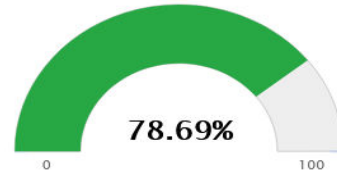
## Youth: Performance Measures Outcomes PY 2020 Annual

Employment/Education Rate 2nd Quarter



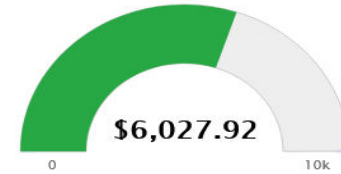
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Employment/Education Rate 4th Quarter



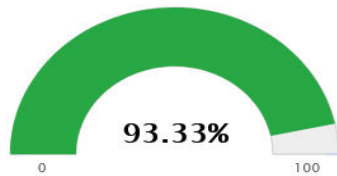
Highcharts.com

Median Earnings Rate Q2



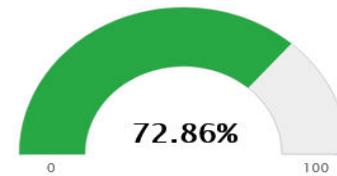
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Credential Attainment Rate



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Measurable Skill Gains



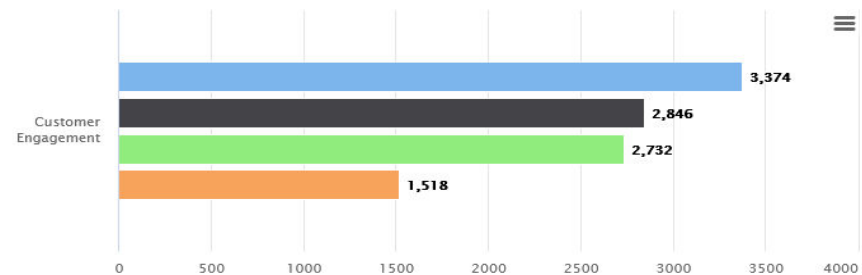
Highcharts.com

## Youth: Customer Engagement PY 2020 Annual



● Active Registrants ● New Registrants ● Exited ● Employed at Exit

Highcharts.com



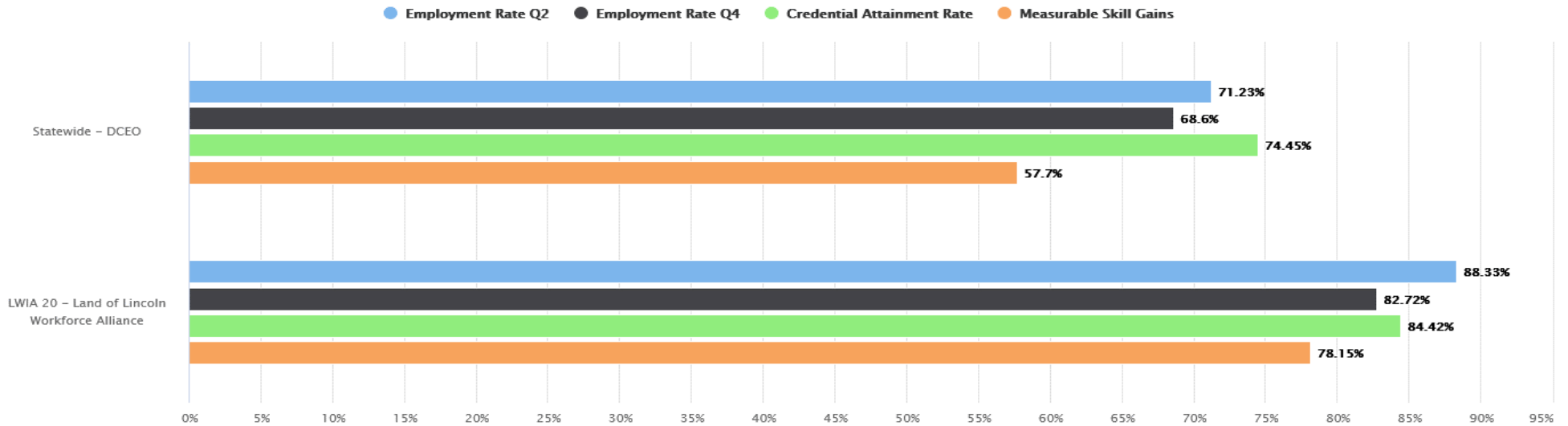
● Active Registrants ● New Registrants ● Exited ● Employed at Exit

Highcharts.com

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## LWIA Comparison

Median Earnings will only be shown on the table view, not the graph view.



Source: This information is brought to you by the Illinois Workforce Development System (IWDS) and Department of Commerce and Economic Opportunity Office of Employment and Training. It is only available to authorized users but is intended to promote transparency of IWDS data. The IWDS system syncs with the IPATS LWIA Comparison tool weekly (Friday night) to pull WIOA Key Indicator data. The data displayed is to serve as a reporting and management dashboard for tracking state workforce assistance program activity and outcomes. This data will not be provided to outside parties or used to report to the Department of Labor as certified performance outcomes. Reporting will remain with each agency and be reported via their respective systems of record.

# Return on Investment

July 1, 2020 - June 30, 2021

| <u>Title</u>  | <u>Exits</u> | <u>Median Earnings PQTR 2</u> | <u>Companies Hiring</u>       | <u>LLWA Customers</u>            |
|---|--------------|-------------------------------|-------------------------------|----------------------------------|
| Adult   | 73           | \$10,010.27 (3 months)        | HSHS                          | Memorial Health Systems          |
| Dislocated  | 44           | \$10,151.66                   | Ameren                        | Lewis Memorial Christian Village |
| <b><u>Return on Investment</u></b>  |              |                               |                               |                                  |
| Median wages for <b>Adults</b> completing WIOA training programs over a 12 month period were \$2,922,998.84. The allocation for the adult program for the year was \$819,298. The return on investment is <b>356%</b> .               |              |                               |                               |                                  |
| Median wages for <b>Dislocated Workers</b> completing WIOA training programs over a 12 month period were \$1,786,692.16. The allocation for the DW program for the year was \$1,042,544.00. The return on investment is <b>171%</b> . |              |                               |                               |                                  |
| <b><u>19 Companies Received WIOA Funded Business Services</u></b>   |              |                               |                               |                                  |
| Airmasters  |              | Uppercuts Barber Shop         | Concordia Village             | Sunrise Manor of Virden          |
| Ace Sign Co.  |              | Green Family Stores           | Critical Power Solutions Inc. | Taylorville Care Center          |
| Bless'It Beauty Salon   |              | Heritage Health               | Davison Trucking              | Thurman Trucking LLC             |
| Mary Bryant Home  |              | Richardson Manufacturing Co.  | DOT Foods                     | TransAm                          |
| MB Heating & Cooling  |              | Friendly Chevrolet            | Illinois - SOS                | Wexford Health Srvcs.            |
| 11th Street Garage  |              | The Christian Village         | Generations at Lincoln        | Gabe's Home Improvement          |
| Rutledge/Regency  |              | World of Powersports          | Heartland Coca Cola           | Tiger Heating & AC Srvcs         |
| Spfld School Dist. 186  |              | Beaded Pig                    | Heritage Operations           | Benmar Sunrooms                  |
| St. Josph's Home  |              | Gleason Pharmacy              | Springfield Clinic            | Dowson Farms                     |
| The Organized Home  |              |                               | Spfld Pepsi Cola Bottling Co. | Vavoline                         |
|   |              |                               | The Villas East               |                                  |



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