

YEAR IN REVIEW

LLWA | Land of Lincoln
Workforce Alliance

Serving the Counties of Cass, Christian, Logan, Menard, and Sangamon

Program Year

2023

July 1, 2023

Through

June 30, 2024



Training • Connecting • Developing • Illinois' Workforce

Land of Lincoln Workforce Alliance Annual Report Program Year 2023

Prepared & Printed By:

LLWA | Land of Lincoln
Workforce Alliance

Program and Board Staff

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County CEO & Workforce Innovation Board Information

County Chief Elected Officials

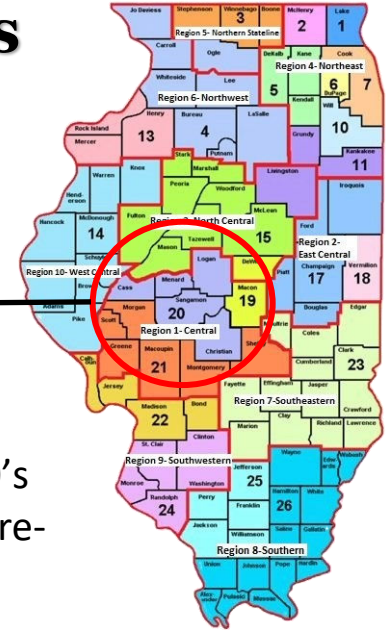
Cass County—Bill Merriman (CEO) & Ramona Douglass (Designee)

Christian County—Linda Curtin (CEO) & Bryan Sharp (Designee)

Logan County—Mike DeRoss (CEO)

Menard County—Bob Lott (CEO) & Troy Cummings (Designee)

Sangamon County—Andy Van Meter IV (CEO) & Casey Constant (Designee)

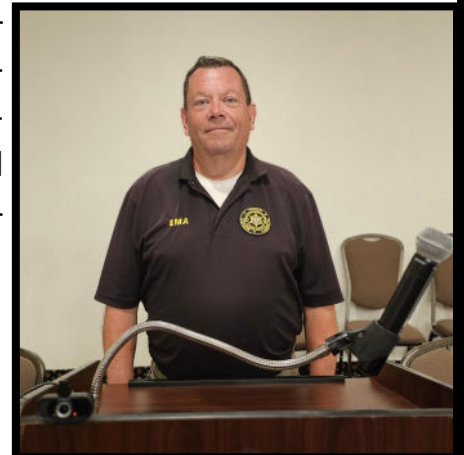


LWIA 20 CEOs: Local Workforce Innovation Area 20's CEOs are appointed by the Governor of Illinois and represent a county within LWIA 20.

LWIA 20 Workforce Innovation Board

Our Board Members: LWIA 20's Local Workforce Innovation Board (LWIB) Members are approved by the County CEOs, and are appointed to the Workforce Innovation Board for staggered terms lasting a minimum of 2-3 years. The majority of the Board is comprised of local business owners. Other LWIB Members are representatives of local education institutions, higher education institutions, community organizations, labor unions, and other industries permitted at the discretion of the CEOs and allowable under WIOA Policy. The LWIB provides strategic and operational oversight to deliver a comprehensive and high-quality workforce system in the local workforce area.

LWIB Chair: LWIA 20 LWIB Chair for PY' 23 was Mr. Vic Martinek from Inland Tool.



Mr. Martinek presided as Board Chair for his final meeting in September 2024.

Illinois workNet® Center Customers *and* Career Services

Resource Room Career Services

All workNet Centers are equipped with Internet accessible computers, copiers, fax machines, assistive technology, and professional, full-time staff to assist job seekers in their work search. The Springfield location is the comprehensive One-Stop Center for the area, and offers all services listed below. Direct referrals are made and received across all One-Stop Partners.

In Program Year 2023, **5,320** Career and Training Services were provided in Local Workforce Area 20.

Top Career Services Accessed by Customers:

- Unemployment Insurance Claims
- Computerized Job Search
- Use of Fax or Copy Machine or Print Jobs
- Resume Preparation and Assistance
- Career Planner Meetings & Career Counseling
- Partner Referrals
- Rapid Response Services
- WIOA Partner Orientation & TABE Testing
- Veterans' Services
- Employer Hiring Events, Workshops, and Job Fairs
- Other Job Search Assistance
- Development of Individual Employment Plans

PY' 23 Visitors by County

LWIA 20 Counties	Visitors by County
Cass	40
Christian	78
Logan	51
Menard	32
Sangamon	3,079
Grand Total	3,280

PY' 23 Services by County

LWIA 20 Counties	Services by County
Cass	72
Christian	137
Logan	85
Menard	59
Sangamon	4,967
Grand Total	5,320

Customer Services in workNet Centers July 1, 2018—June 30, 2024

Customers Served in County workNet Centers

The following table describes the number of customers served in each of LWIA 20's county locations from Program Year 2017 through Program Year 2023. Please note that the indicated years' statistics reflect the national and global shutdown due to the COVID -19 pandemic. During this time period, all workNet facilities were closed down for staff and customer safety.

CUSTOMER HISTORY IN WORKNET CENTERS

July 1, 2018 - June 30, 2024

	PY17 Customers Visiting Center	PY18 Customers Visiting Center	*PY19 Customers Visiting Center	* PY 20 Customers Visiting Center	*PY 21 Customers Visiting Center	PY' 22 Customers Visiting Center	PY' 23 Customers Visiting Center
Cass County - Beardstown	55	56	44	107	108	86	40
Christian County - Taylorville	745	469	312	361	860	335	78
Logan County - Lincoln	203	134	98	132	173	106	51
Menard County - Petersburg	47	34	54	134	81	54	32
Sangamon County - Springfield	29,308	25,970	12,854	2,956	2,581	2,756	3,079
TOTAL:	30,358	26,663	13,362	3,690	3,803	3,337	3,280

* PY19, 20, and 21 numbers reflect the closure of WorkNet facilities due to COVID-19

Grand Total:

PY17 — PY23

84,493

Customers Served!

Illinois workNet® Center Customer Enrollment Statistics

ENROLLMENT STATISTICS - PY' 23

July 1, 2023 - June 30, 2024

TOTAL ENROLLMENTS	Adult 150 Enrollments	Dislocated Worker 44 Enrollments	QUEST 77 Enrollments	Youth 110 Enrollments
Gender				
Male	19%	36%	23%	53%
Female	81%	64%	77%	47%
Age				
14-18	4%	0%	3%	34%
19-21	13%	7%	19%	41%
22+	83%	93%	78%	25%
Veteran Status				
Veteran	2%	2%	0%	0%
Disabled Veteran	0%	0%	0%	0%
Recently Separated Veteran	1%	0%	0%	0%
Race*				
White	49%	51%	24%	43%
Black	47%	41%	70%	55%
Hawaiian/Pacific Islander	1%	0%	1%	0%
Am. Indian/Alaskan Native	0%	0%	1%	0%
Asian	3%	0%	0%	0%
Hispanic	6%	3%	2%	1%
Declined	5%	5%	2%	1%
Labor Force Status				
Unemployed	23%	50%	42%	50%
Employed	77%	50%	58%	46%
Under Employed	73%	48%	57%	46%
Not in Labor Force	0%	0%	0%	4%
Family Status				
Parent/ One Parent	52%	52%	50%	19%
Parent/Two Parent Family	5%	11%	8%	0%
Other Family Member	4%	5%	5%	36%
Not a Family Member	39%	32%	37%	45%
Financial Status				
SNAP Recipient	69%	59%	64%	58%
TANF Recipient	3%	9%	10%	5%
Low Income	78%	62%	74%	70%
Non-Economically Disadvantaged	22%	39%	26%	30%
*Additional Barriers				
Offender Status - Fel/Misd	23%	18%	30%	6%
Individuals with disabilities	4%	5%	1%	6%
Homeless	1%	0%	3%	0%
Basic Skills Deficient	43%	73%	64%	94%

* More than 1 may be selected

Illinois workNet® Center

ITA Training Enrollments *by Provider*

TRAINING ENROLLMENTS BY PROVIDER

July 1, 2023 - June 30, 2024

PROVIDER	WIOA	QUEST
American Welding Academy	2	0
Capital Area Career Center	7	1
Capital Area School of Practical Nursing	44	12
DePaul University	0	1
Fishes & Loaves Vocational Center	11	1
Graham School of Nursing	1	0
Heartland Community College	1	0
160 Driving Academy	24	12
Illinois Central College	3	0
Lakeland Community College	2	2
Lincoln Land Community College	55	13
Methodist College	2	0
Midwest Technical Institute	17	13
Miller Academy School of Allied Health	4	3
Next Level Mastery Center	2	0
North Eastern University	1	0
SIU-E	1	0
St. John's College of Nursing	25	4
University of Illinois	3	0
Veinpire LLC	3	0
TOTALS	208	62

The Land of Lincoln Workforce Alliance partners with training providers in our Workforce Area to offer diverse, accessible, and high-quality training opportunities for our customers.

The Statewide Eligible Training Provider List (ETPL) may be found online at www.illinoisworknet.com under WIOA Approved Training Programs Search.

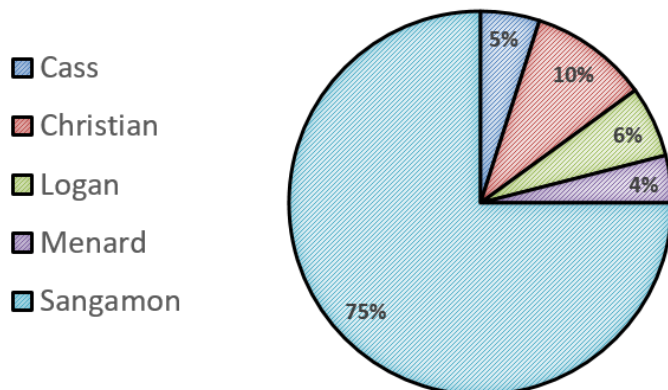
Training providers and their programs are added to the Eligible Training Provider List (ETPL) after approval from the Local Workforce Innovation Board. Providers must demonstrate excellence as well as offer programs that qualify for WIOA funding. These programs must lead to quality jobs in high-demand occupations.

TOTAL INDIVIDUAL TRAINING ACCOUNT TRAINING PROVIDERS: 20

* CNA to LPN may attend more than 1 provider

* 5 participants co-enrolled in Quest

WIOA TRAINING ENROLLMENTS BY COUNTY



Illinois workNet® Center

Training Enrollments *by Program*

ENROLLMENTS BY PROGRAM/OCCUPATION

July 1, 2023 – June 30, 2024

PROGRAM	WIOA	QUEST	
Accountant	1	0	Architecture & Construction - 3%
Administrative Services Manager	0	1	Health Science - 69%
Airframe & Powerplant Aviation Mechanic	1	0	Manufacturing - 5%
Automotive Technician	1	1	Transportation, Distribution, Logistics - 19%
Business Manager	2	0	Other - 4%
*Certified Nurse Assistant	29	11	
Commercial Electrical Maintenance Technician	1	0	
Dental Assistant	0	1	
Dental Hygienist	2	2	
Electrical Powerline Installer	2	0	
Hairdresser/Stylist	2	0	
HVAC Technician	6	1	
Industrial Electronics Technician	1	0	
*Licensed Practical Nurse	49	13	
Massage Therapist	2	0	
Medical Assistant	3	1	
Neurodiagnostic Technologist	1	0	
Network & Computer Systems Admin	1	1	
Phlebotomist	7	5	
Public Relations Specialist	2	0	
Radiologic Technologist	1	1	
Registered Nurse	49	9	
Respiratory Therapist	1	0	
Truck Driver	34	15	
Water Quality Control Operator	1	0	
Welder/Pipefitting	9	0	
TOTALS	208	62	

TOTAL TRAINING PROGRAMS: 26

*Some customers may be enrolled in more than 1 training

* 5 Participants co-enrolled in Quest

The eligible training programs funded by WIOA are required to lead to quality long-term employment in areas of high-demand as identified by the Illinois Department of Commerce and Economic Opportunity and Regional Local Workforce Area Directors. The targeted industries/employment sectors for LWIA 20 in PY' 23 were: Healthcare & Social Assistance, Manufacturing, and Professional and Business Services.

Illinois workNet® Center

Summary of Workforce Grants

SUMMARY OF WORKFORCE GRANTS

July 1st, 2023 - June 30th, 2024

PY23 Grants	Grant Period	PY23 Budget	PY23 Expended	Total Grant Budget	Expended (if closed)	% Expended
WIOA Formula 22 #22-681020	7/1/22-6/30/24	816,795.47	816,795.47	2,202,916.00	2,207,193.84	100%
WIOA Formula 23 #23-681020	7/1/23-6/30/25	1,667,855.99	1,667,855.99	2,389,165.00		
22 Quest #22-671020	10/1/22-9/30/24	194,838.45	194,838.45	365,000.00		
23 Quest #23-271020	10/1/23-9/30/25	145,269.63	145,269.63	350,000.00		
23 Supplemental Funding Grant #24-071020	11/1/23-6/30/24	223,580.00	223,580.00	228,643.11	223,580.00	97.8%
			3,048,339.54			

Formula 22 includes \$4,277.84 interest earned and expended.

Training & Support
Operating

2,118,642.60

929,696.94

Formula 23 includes \$2,650.78 interest earned and expended

3,048,339.54

The above table details the Program Year 2023 grants for the Land of Lincoln Workforce Alliance.

The WIOA Formula grants are the main grants allocated to our Local Workforce Innovation Area. The United States Department of Labor releases funding amounts around May or June of each year, which are then allocated by state governance to each Local Workforce Area based on population, local economies, unemployment rates, and employment trends. Formula grants run for two years on overlapping terms.

The QUEST (Quality Jobs, Equity, Strategy, and Training) Disaster Recovery Grant was to enable individuals who have been adversely affected by the COVID-19 pandemic and the social and economic inequities that the pandemic exacerbated, to enter, return to, or advance in high-quality jobs in growth industries including infrastructure, environment and climate, the care economy, and other locally identified critical sectors.

The State Supplemental Grant provided workforce training to manufacturers and their employees to assist with building their workforce and increase their retention rates.

Illinois workNet® Center

Training and Support Expenditures

TRAINING AND SUPPORT EXPENDITURES July 1, 2023 - June 30, 2024

TRAINING PROVIDERS - TUITION/FEES/BOOKS/ETC.	WIOA	Quest	SSG	TOTAL
160 Driving Academy	96,387.68	44,475.00		140,862.68
Capital Area School of Practical Nursing	222,369.48	68,816.74		291,186.22
DePaul University		6,575.00		6,575.00
Fishes & Loaves Outreach Ministries	14,670.00			14,670.00
Graham School of Nursing	1,588.29			1,588.29
Heartland Community College	978.53			978.53
Illinois Central College	6,145.50			6,145.50
Lake Land Community College	3,752.12	8,892.88		12,645.00
Lincoln Land Community College	173,924.45	37,253.55		211,178.00
Methodist Medical Center	18,160.50			18,160.50
Midwest Technical Institute	91,678.00	37,698.00		129,376.00
Miller Academy of Allied Health	7,180.00	5,485.00		12,665.00
Misc - Training Vendors small amounts (uniforms)	3,812.90	1,528.43		5,341.33
Next Level Mastery Center	7,680.00			7,680.00
Northeastern IL University CAPE	2,500.00			2,500.00
St. John's College of Nursing	222,789.61	45,065.34		267,854.95
University of Illinois Springfield	16,494.24			16,494.24
Veinpire	6,000.00			6,000.00
TOTALS	896,111.30	255,789.94	0.00	1,151,901.24
OJT & WORK EXPERIENCE & INC WORKER & SUPPORT	WIOA	Quest	SSG	TOTAL
OJT	31,863.48	10,016.49		41,879.97
Work Experience		16,714.75		16,714.75
Incumbent Worker Training	50,994.98		216,064.00	267,058.98
Child Care	59,155.00	7,593.10		66,748.10
Transportation	126,929.33	30,125.67		157,055.00
Other Support	15,148.20	5,554.60		20,702.80
TOTALS	284,090.99	70,004.61	216,064.00	570,159.60
SERVICE PROVIDERS - YOUTH	WIOA	Quest	SSG	TOTAL
Capital Area Career Center (STEP)	83,063.09			83,063.09
Fishes & Loaves (PTS)	171,100.21			171,100.21
Lawrence Education Center (PYTW)	142,418.46			142,418.46
TOTALS	396,581.76	0.00	0.00	396,581.76
GRAND TOTAL	1,576,784.05	325,794.55	216,064.00	2,118,642.60

The table to the left illustrates the training and support expenditures for LWIA 20. Expenditure categories include training providers, payments to employers for OJT and Incumbent Worker Training, payments to participants to reimburse childcare, mileage, or other support expenses, and the contracted Youth service providers.

Illinois workNet® Center

Annual Performance Outcomes

Below is a chart detailing the performance measurements, goals, thresholds, and actual outcomes for Program Year 2023. The Land of Lincoln Workforce Alliance Exceeded 15/15 of the performance measurements across Adult, Dislocated Worker, and Youth participants. The overall outcome was that the Land of Lincoln Workforce Alliance exceeded all performance goals for PY' 23.

The following pages offer a graphical breakdown of the performance outcomes across Adult, Dislocated Worker, and Youth populations.

PY' 23 ANNUAL PERFORMANCES OUTCOMES

July 1, 2023 - June 30, 2024

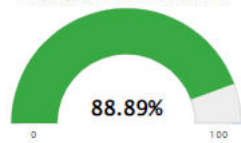
	Performance Measurement	Goal	90% Threshold	Actual Outcome	Status
AER2	Adult Employment Rate PQTR 2	84%	75.60%	88.89%	EXCEED
AER4	Adult Employment Rate PQTR 4	82%	73.80%	89.66%	EXCEED
AMER	Adult Median Earnings Rate PQTR 2	\$9,000.00	\$8,100.00	\$10,360.76	EXCEED
ACAR	Adult Credential Attainment Rate	83%	74.70%	89.41%	EXCEED
AMSG	Adult Measurable Skills Gain	65%	58.50%	88.46%	EXCEED
DER2	Dislocated Worker Employment Rate PQTR 2	81%	72.90%	83.33%	EXCEED
DER4	Dislocated Worker Employment Rate PQTR 4	81%	72.90%	91.89%	EXCEED
DMER	Dislocated Worker Median Earnings Rate PQTR 2	\$9,100.00	\$8,190.00	\$10,190.00	EXCEED
DCAR	Dislocated Worker Credential Attainment Rate	85%	76.50%	91.67%	EXCEED
DMSG	Dislocated Worker Measurable Skills Gain	67%	60.30%	85.29%	EXCEED
YER2	Youth Entered Employment Rate PQTR 2	79%	71.10%	86.42%	EXCEED
YER4	Youth Employment Rate PQTR 4	76%	68.40%	87.50%	EXCEED
YMER	Youth Median Earnings Rate PQTR 2	\$4,600.00	\$4,140.00	\$6,723.75	EXCEED
YCAR	Youth Credential Attainment Rate	77%	69.30%	87.04%	EXCEED
YMSG	Youth Measurable Skills Gain	70%	63%	81.54%	EXCEED

Overall Outcome: **EXCEED**

Illinois workNet® Center—Performance Outcomes: Adult

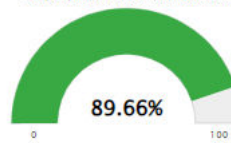
Adult: Performance Measures Outcomes PY 2023 Annual

Employment Rate 2nd Quarter



highcharts.com

Employment Rate 4th Quarter



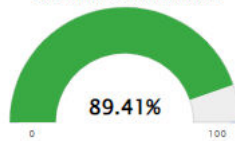
highcharts.com

Median Earnings Rate Q2



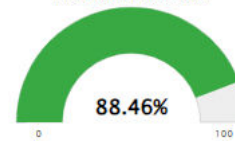
highcharts.com

Credential Attainment Rate



highcharts.com

Measurable Skill Gains



highcharts.com

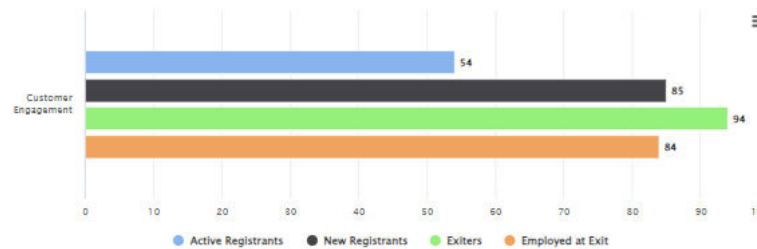
To the left are graphical representations of the AER2, AER4, AMER, ACAR, and AMMSG data presented on Page 9. Also illustrated is the level of customer engagement for Adult customers for PY' 23.

Adult: Customer Engagement PY 2023 Annual



Active Registrants New Registrants Exited Employed at Exit

highcharts.com



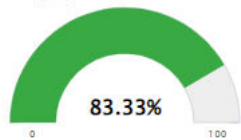
highcharts.com

Source: This information is brought to you by the Illinois Workforce Development System (IWDS) and Department of Commerce and Economic Opportunity Office of Employment and Training. It is only available to authorized users but is intended to promote transparency of IWDS data. IPATS Performance Customer Engagement data is pulled in real time, Performance Indicator data is synced on a weekly basis. The data displayed is to serve as a reporting and management dashboard for tracking state workforce assistance program activity and outcomes. This data will not be provided to outside parties or used to report to the Department of Labor as certified performance outcomes. Reporting will remain with each agency and be reported via their respective systems of record.

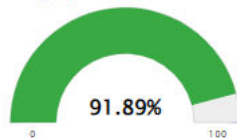
Illinois workNet® Center—Performance Outcomes: Dislocated Worker

Dislocated Worker: Performance Measures Outcomes PY 2023 Annual

Employment Rate 2nd Quarter



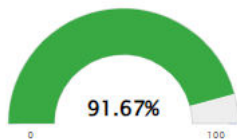
Employment Rate 4th Quarter



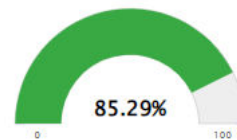
Median Earnings Rate Q2



Credential Attainment Rate



Measurable Skill Gains

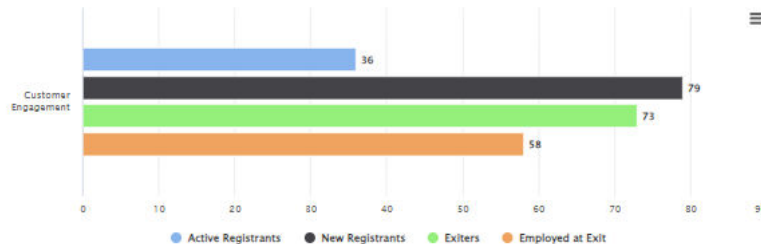


To the left are graphical representations of the DER2, DER4, DMER, DCAR, and DMSG data presented on Page 9. Also illustrated is the level of customer engagement for Dislocated Worker customers for PY' 23.

Dislocated Worker: Customer Engagement PY 2023 Annual



● Active Registrants ● New Registrants ● Exited ● Employed at Exit

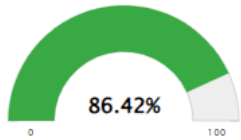


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Illinois workNet® Center—Performance Outcomes: Youth

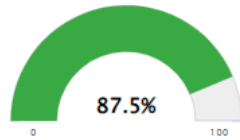
Youth: Performance Measures Outcomes PY 2023 Annual

Employment/Education Rate 2nd Quarter



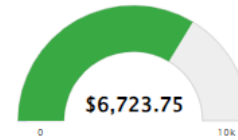
highcharts.com

Employment/Education Rate 4th Quarter



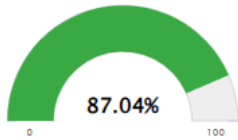
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Median Earnings Rate Q2



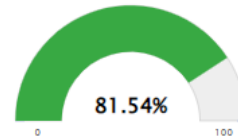
highcharts.com

Credential Attainment Rate



highcharts.com

Measurable Skill Gains



highcharts.com

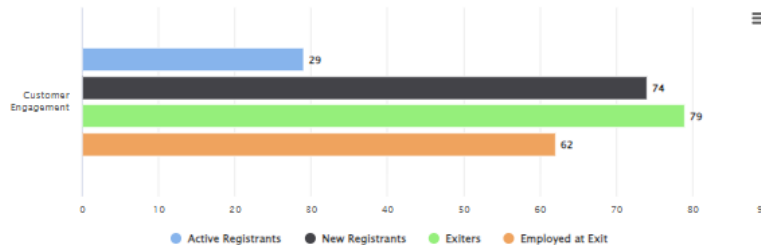
To the left are graphical representations of the YER2, YER4, YMER, YCAR, and YMSG data presented on Page 9. Also illustrated is the level of customer engagement for Youth customers for PY' 23.

Youth: Customer Engagement PY 2023 Annual



● Active Registrants ● New Registrants ● Exited ● Employed at Exit

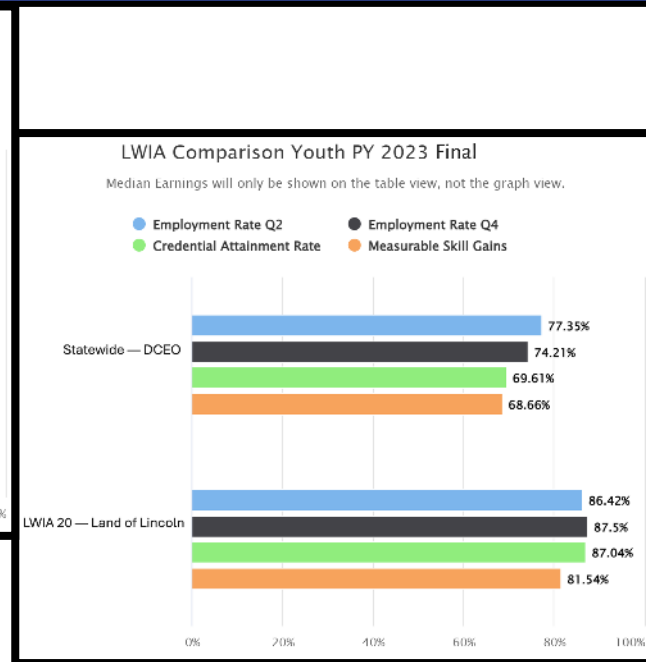
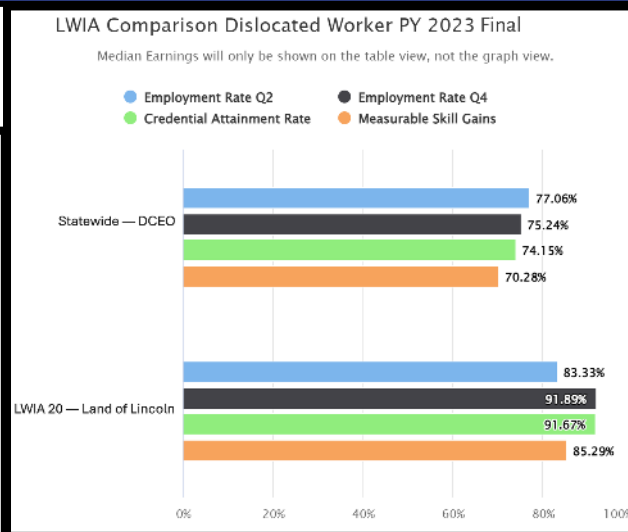
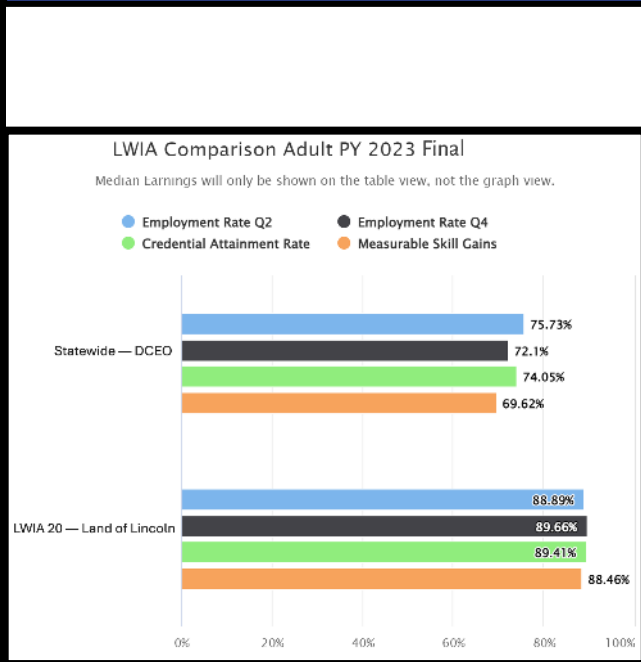
highcharts.com



highcharts.com

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Illinois workNet® Center—Performance Outcomes: LWIA 20 Comparison



Above is a graphical comparison of the performance outcomes attained by LWIA 20 and overall Statewide performance in Illinois. The first graph represents Adult performance outcomes, while the middle graph represents Dislocated Worker performance. The final graph above represents Youth performance outcomes. This data was pulled from the Illinois Workforce Development System and the Illinois Performance Accountability and Transparency System.

Illinois workNet® Center Return on Investment

Return on Investment

July 1, 2023 - June 30, 2024

Return on Investment:

Title	Exits	Median Earnings PQTR 2
Adult	101	\$10,360.76 (3 months)
Dislocated Worker	35	\$10,190.00 (3 months)

Median wages for adults completing WIOA training programs over a 12-month period were \$4,185,440. Allocated funding to the adult program for the year was \$1,017,689. The return on investment was 411%.

Median wages for dislocated workers completing WIOA training programs over a 12-month period were \$1,426,600. Allocated funding to the DW program for the year was \$634,115. The return on investment was 225%.

Companies That Received WIOA Funded Business Services:

Ace Sign Co.	Mel-O-Cream Intl.
Airmasters	Richardson's Manufacturing
Bridge Care Suites	Rutledge/Regency Care
Bunn-O-Matic	Solomon Colors
Cripe Heating and Air Conditioning	Village of Riverton
Evolve Salon	
Henson Robinson	
Heritage Packaging	
Illinois Rural Water Association	
Mary Bryant Home	



Companies Hiring LLWA Participants:

21st Century Dental ADM Airmasters Allied Plumbing Heating & Cooling Beardstown Sanitation District Beelman Truck Co. Bridge Care Suites Bunn-O-Matic Certified Tank Coca-Cola Concordia Village Express Employment Prof. Heritage Operations HSHS Medical Group HSHS St. John's HTH Companies, Inc. Klughart Mechanical Contractors Lake Area Disposal Legacy Grain Coop Lewis Memorial Christian Village Mary Bryant Home	McLeod Trucking Memorial Health Systems Memorial Medical Center Mill Creek LLC Millcreek Nursing Home O'Dell Trucking Regency Care Republic Services SIU Medicine Springfield Clinic St. Clara's Senior Care Sunny Acres Nursing Home Villas Healthcare Vonderlieth Living Center Western Express Wilkerson's Service Center Woodside Township
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Thank you to our Business Partners & Thank You to Our Customers! We are grateful for the support as we prepare to serve you for another year!

Illinois workNet® Center—Rapid Response Activities and Hiring Events

PY' 23 RAPID RESPONSE ACTIVITIES

Employer	Affected Workers
Alexander's Steak House	30
Bishop Hardware & Supply, Inc. (Ace Hardware)	6
Family Dollar	25
Lawrence Education Center	2
Packers Sanitation Services, Inc.	176
Totals : 5	239

Rapid Response Services are provided to employers and employees who are planning or have experienced a layoff.

The Land of Lincoln Workforce Alliance assisted **239 workers** from **5 employers** affected by closures and lay-offs. Rapid Response information is tailored to counties affected workers reside in and also offers general information on filing for unemployment, on WIOA-funded training, and on job search locations.

The LLWA also sponsored the following
Hiring Events in PY' 23:

LLWA SPONSORED HIRING EVENTS - PY' 23

State of Illinois

Illinois Department of Corrections

Illinois Department of Health & Family Services

Illinois Department of Agriculture

- The IL Dept. of Health and Family Services job fair was held on 10/23/2023 for vacancies such as Medicaid Management Intern, Office Specialist Option 1 & 2, Child Support Specialist, Accountant, and more.
- The IL Dept. of Agriculture hiring event was for full-time seasonal employment at the IL State Fair. Applications were taken on 7/25/2023 and 7/26/2023.