

Year In Review

LLWA | Land of Lincoln
Workforce Alliance

Serving the Counties of Cass, Christian, Logan, Menard, and Sangamon

Program Year

2024

July 1, 2024

Through

June 30, 2025



Training • Connecting • Developing • Illinois' Workforce

Land of Lincoln Workforce Alliance Annual Report Program Year 2024

Prepared & Printed By:

LLWA | Land of Lincoln
Workforce Alliance

Program and Board Staff

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County CEO & Workforce Innovation Board Information

County Chief Elected Officials:

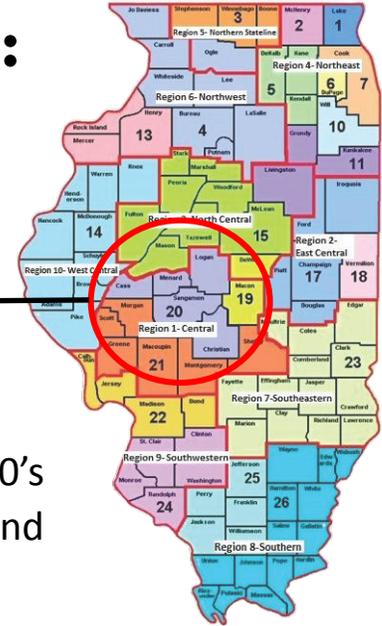
Cass County—Bill Merriman (CEO) & Ramona Douglass (Designee)

Christian County—Bryan Sharp (CEO) & Linda Curtin (Designee)

Logan County—James Glenn (CEO)

Menard County—Bob Lott (CEO) & Troy Cummings (Designee)

Sangamon County—Andy Van Meter IV (CEO) & Tom Madonia Jr. (Designee)



LWIA 20 CEOs: Local Workforce Innovation Area 20's CEOs are appointed by the Governor of Illinois and represent a county within LWIA 20.

LWIA 20 Workforce Innovation Board

Our Board Members: LWIA 20's Local Workforce Innovation Board (LWIB) Members are approved by the County CEOs, and are appointed to the Workforce Innovation Board for staggered terms lasting a minimum of 2-3 years. The majority of the Board is comprised of local business owners. Other LWIB Members are representatives of local education institutions, higher education institutions, community organizations, labor unions, and other industries permitted at the discretion of the CEOs and allowable under WIOA Policy. The LWIB provides strategic and operational oversight to deliver a comprehensive and high-quality workforce system in the local workforce area.

LWIB Chair: LWIA 20 LWIB Chair for PY' 24 is Mr. Mark Sprehe, Human Resources Manager at BUNN.



Illinois workNet Center Customers & Career Services

One-Stop Services

All workNet Centers are equipped with Internet accessible computers, copiers, fax machines, assistive technology, and professional, full-time staff to assist job seekers in their work search. Resource Room Staff assist customers with computer use, job search activities, and resume preparation. Upon notice, Resource Room Staff also coordinate technology and locations for customer virtual interviews. The Springfield location is the comprehensive One-Stop Center for the area, and offers all services listed below. Direct referrals are made and received across all One-Stop Partners.

In Program Year 2024, there were 12,834 Career and Training services provided in Local Workforce Area 20.

Top Career Services Accessed by Customers:

- Unemployment Insurance Claims
- Computerized Job Search
- Usage of Fax Machine/Copier
- Resume Preparation and Assistance
- Career Planner Meetings & Career Counseling
- Partner Referrals
- Rapid Response Activities
- WIOA Partner Orientation & TABE Testing
- Veterans' Services
- Employer-Sponsored Hiring Events, Workshops, and Job Fairs
- Other Job Search Assistance
- Development of Individual Employment Plans (IEP)

PY' 24 Visitors by County:

Counties in LWIA 20	Visitors by County
Cass	62
Christian	72
Logan	55
Menard	35
Sangamon	7,684
GRAND TOTAL:	7,908

PY' 24 Services by County :

Counties in LWIA 20	Services by County
Cass	119
Christian	109
Logan	84
Menard	56
Sangamon	12,466
GRAND TOTAL:	12,834

Customers Served - LWIA 20 July 1, 2018 - June 30, 2024

Customers Served in County workNet Centers:

The following table describes the number of customers served in each of LWIA 20's county locations from Program Year 2018 through Program Year 2024. Please note that the indicated years' statistics reflect the national and global shutdown due to the COVID -19 pandemic. During this time period, all workNet facilities were closed down for staff and customer safety.

Customer History in workNet Centers

July 1, 2019 - June 30, 2025

	PY18 Customers Visiting Center	*PY19 Customers Visiting Center	*PY20 Customers Visiting Center	*PY21 Customers Visiting Center	PY22 Customers Visiting Center	PY23 Customers Visiting Center	PY24 Customers Visiting Center
Cass County - Beardstown	56	44	107	108	86	40	62
Christian County - Taylorville	469	312	361	860	335	78	72
Logan County - Lincoln	134	98	132	173	106	51	55
Menard County - Petersburg	34	54	134	81	54	32	35
Sangamon County - Springfield	25,970	12,854	2,956	2,581	2,756	3,079	7,684
TOTAL:	26,663	13,362	3,690	3,803	3,337	3,280	7,908

*PY19, 20, and 21 numbers reflect the closure of workNet facilities due to COVID-19.

Grand Total:

PY' 18 - PY' 24

62,043

Customers Served!

Illinois workNet Center Customer Enrollment Statistics

Enrollment Statistics - PY' 24

July 1, 2024 - June 30, 2025

TOTAL ENROLLMENTS	ADULT/SSG	DISLOCATED WORKER	QUEST	YOUTH
	159 Enrollments	57 Enrollments	78 Enrollments	112 Enrollments
Gender				
Male	14%	58%	15%	35%
Female	86%	42%	85%	65%
Age				
14-18	3%	0%	2%	25%
19-21	6%	4%	10%	38%
22+	91%	96%	88%	37%
Veteran Status				
Veteran	0%	4%	0%	0%
Disabled Veteran	0%	0%	0%	0%
Recently Separated Veteran	0%	0%	0%	0%
Race*				
White	38%	50%	25%	30%
Black	61%	42%	72%	68%
Hawaiian/Pacific Islander	1%	0%	0%	0%
Am. Indian/Alaskan Native	1%	0%	2%	1%
Asian	0%	2%	0%	1%
Hispanic	2%	5%	2%	4%
Declined	2%	8%	3%	4%
Labor Force Status				
Unemployed	22%	78%	37%	34%
Employed	78%	23%	63%	63%
Under Employed	74%	23%	60%	62%
Not in Labor Force	0%	0%	0%	3%
Family Status				
Parent/One Parent	62%	35%	66%	31%
Parent/Two Parent Family	5%	9%	5%	1%
Other Family Member	3%	4%	2%	25%
Not a Family Member	30%	39%	27%	43%
Financial Status				
SNAP Recipient	81%	56%	77%	59%
TANF Recipient	4%	2%	18%	6%
Low Income	82%	56%	79%	75%
Non-Economically Disadvantaged	18%	44%	21%	25%
*Additional Barriers				
Offender Status - Fel./Misd.	30%	37%	40%	5%
Individuals with Disabilities	3%	0%	3%	3%
Homeless	1%	2%	2%	1%
Basic Skills Deficient	50%	68%	75%	88%

***More than 1 may be selected**

Illinois workNet Center ITA Training Enrollments by Provider

Training Enrollments by Provider

July 1, 2024 - June 30, 2025

ETPL Training Providers	WIOA/SSG	QUEST
160 Driving Academy	26	12
Andrew's Tire and Service	0	1
Bless' It Beauty Salon	0	1
Capital Area Career Center	20	2
Capital Area School of Practical Nursing	45	11
DePaul University	0	1
Evolve Salon	0	1
Fishes & Loaves Outreach	32	1
Henson Robinson Company	0	1
Illinois Central College	4	0
Lake Land College	2	0
Land of Lincoln Workforce Alliance	0	1
Lincoln Land Community College	62	19
Midwest Technical Institute	32	13
Miller Academy School of Allied Health	28	15
Millikin University	1	0
MJ Kellner	0	1
Next Level Mastery Center	8	0
Parkland College	1	0
Richland Community College	1	0
Southern Illinois University (SIU) - Edwardsville	1	0
St. John's College of Nursing	26	0
University of Illinois (UIS)	1	0
Veinpire, LLC	17	4
Totals	307	84

The Land of Lincoln Workforce Alliance partners with training providers in our Workforce Area to offer diverse, accessible, and high-quality training opportunities for our customers.

The Statewide Eligible Training Provider List (ETPL) may be found online at www.illinoisworknet.com under WIOA Approved Training Programs Search.

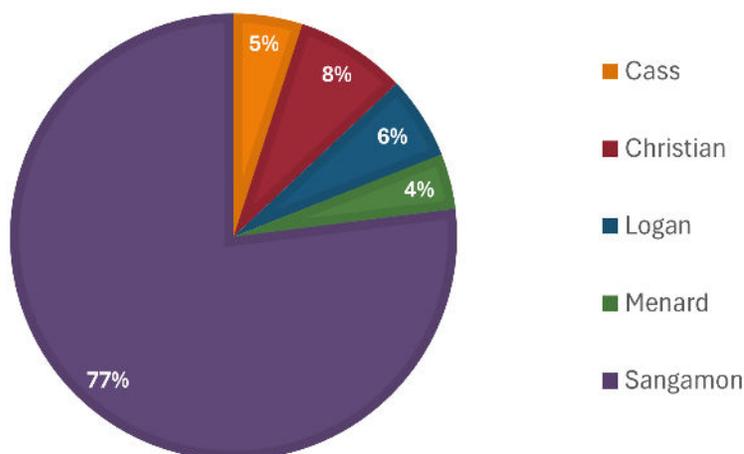
Training providers and their programs are added to the Eligible Training Provider List (ETPL) after approval from the Local Workforce Innovation Board.

Providers must demonstrate excellence as well as offer programs that qualify for WIOA funding. These programs must lead to quality jobs in high-demand occupations.

TOTAL INDIVIDUAL TRAINING ACCOUNT TRAINING PROVIDERS: 24

*CNA to LPN may attend more than 1 provider

*24 participants co-enrolled in SSG



Illinois workNet Center Training Enrollments by Program

Enrollments by Program/Occupation		
July 1, 2024 - June 30, 2025		
Occupation	WIOA/SSG	QUEST
Accountant	2	0
Administrative Services Manager	3	1
Automotive Mechanic	2	0
Aviation Mechanic	4	0
Business Manager	1	0
Cardio Sonographer	1	0
Certified Nursing Assistant	69	36
Commercial Electrical Maintenance Technician	2	0
Dental Assistant	0	2
Dental Hygienist	2	0
Electrical Powerline Installer	1	0
EKG Technician	1	0
HVAC Technician	12	0
Licensed Hair Braider	12	0
Licensed Practical Nurse	56	14
Massage Therapist	2	0
Medical Assistant	2	0
Occupational Therapist	1	0
Phlebotomist	27	9
Production Worker	0	1
Police/Patrol Officer	1	0
Radiology Technician	1	1
Respiratory Care Technician	1	0
Registered Nurse	45	4
Surgical Technologist	1	0
Teacher - Middle School	1	0
Truck Driver	48	16
Welder	9	0
TOTALS:	307	84

TOTAL TRAINING OCCUPATIONS: 28

*Some customers may be enrolled in more than 1 training.

The eligible training programs funded by WIOA are required to lead to quality long-term employment in areas of high-demand as identified by the Illinois Department of Commerce and Economic Opportunity and Regional and Local Workforce Area Plans. The targeted industries/employment sectors for LWIA 20 in PY' 24 were: Healthcare & Social Assistance, Manufacturing, Agriculture, and Transportation & Warehousing.

Illinois workNet Center Summary of Workforce Grants

SUMMARY OF WORKFORCE GRANTS

July 1st, 2024 - June 30th, 2025

PY24 Grants	Grant Period	PY24 Budget	PY24 Expended	Total Grant Budget	Expended (if closed)	% Expended
22 Quest #22-671020	10/1/22-9/30/24	10,075.40	10,075.40	365,000.00	365,000.00	100.0%
WIOA Formula 23 #23-681020	7/1/23-6/30/25	725,992.54	725,992.54	2,389,165.00	2,393,922.79	100.0%
23 Quest #23-271020	10/1/23-9/30/25	214,218.36	214,218.36	380,000.00		
24 Supplemental Funding Grant #25-071020	7/1/24-6/30/25	398,182.00	398,182.00	398,182.00	398,182.00	100.0%
WIOA Formula 24 #24-681020	7/1/24-6/30/26	1,584,108.13	1,584,108.13	2,303,071.00		
			2,932,576.43			
Formula 23 includes \$4,757.79 interest earned and expended. Formula 24 includes \$991.47 interest earned and expended.				Training & Support Operating	2,045,953.27	
					886,623.16	
					2,932,576.43	

The above table details the Program Year 2024 grants for the Land of Lincoln Workforce Alliance.

The **WIOA Formula Grants** are the primary grants allocated to our Local Workforce Innovation Area. The United States Department of Labor releases funding amounts around May or June of each year, which are then allocated by State governance to each Local Workforce Area based on population, local economies, unemployment rates, and employment trends. Formula grants run for two years on overlapping terms.

The **QUEST Grant** was designed to assist in impacting social, economic, and workforce inequities exacerbated by COVID by providing comprehensive reemployment services that culminated in entering, returning to, or advancing in quality jobs. The goal of the QUEST project was to assist with under-served and historically marginalized individuals in preparation for finding good jobs and to assist employers and the business community in creating and expanding quality jobs. The 23 QUEST grant runs on an October through September cycle, and did not end until 09/30/25 in PY' 25.

The **State Supplemental Grant** provided 3 areas of focus. 1: Training and support services for low-income and single parents; 2: Ten virtual reality headsets for workforce exploration in rural middle schools; 3: Workforce training to manufacturers and their employees to assist with building their workforce and to increase retention rates.

Illinois workNet Center Training and Support Expenditures

TRAINING AND SUPPORT EXPENDITURES July 1, 2024 - June 30, 2025

TRAINING PROVIDERS TUITION/FEES/BOOKS/ETC.	WIOA	QUEST	SSG	TOTAL
Capital Area Career Center	5,690.00	1,138.00	0.00	6,828.00
Capital Area School of Practical Nursing	158,823.53	38,785.23	80,882.72	278,491.48
Illinois Central College	9,734.03		16,076.08	25,810.11
Lake Land Community College	9,682.50			9,682.50
Lincoln Land Community College & Bookstore	214,586.13	35,692.54	6,797.93	257,076.60
Midwest Technical Institute	94,772.09	13,400.00	4,200.00	112,372.09
The Miller Academy of Allied Health	56,980.00	29,593.00	2,500.00	89,073.00
Millikin University	9,397.00			9,397.00
Parkland Community College	7,460.25			7,460.25
Richland Community College	3,692.50			3,692.50
Rock Gate Capital (160 Driving Academy)	113,700.00	29,700.00	4,825.00	148,225.00
St. John's College of Nursing	269,411.95			269,411.95
SIU - Edwardsville	7,545.03			7,545.03
UIS – Springfield & Bookstore	1,961.00			1,961.00
Van, Veris DBA Next Level Mastery Center	23,040.00			23,040.00
Veinpire	34,900.00	6,150.00		41,050.00
Misc - Uniforms and Virtual Reality Training Tools, Certification Exams	7,303.20	526.70	61,263.88	69,093.78
TOTALS	1,028,679.21	154,985.47	176,545.61	1,360,210.29
OJT & WORK EXPERIENCE & INC WORKER & SUPPORT	WIOA	QUEST	SSG	TOTAL
OJT	19,984.64			19,984.64
Work Experience	2,393.38	25,085.45		27,478.83
Incumbent Worker Training	7,340.10		167,795.40	175,135.50
Child Care	29,746.85	8,576.20	2,078.27	40,401.32
Transportation	114,747.86	19,262.14	22,940.00	156,950.00
Other Support	14,642.44	1,908.95	2,749.58	19,300.97
TOTALS	188,855.27	54,832.74	195,563.25	439,251.26
SERVICE PROVIDERS - YOUTH	WIOA	QUEST	SSG	TOTAL
Capital Area Career Center (STEP)	64,303.73			64,303.73
Fishes & Loaves (PTS)	182,187.99			182,187.99
TOTALS	246,491.72	0.00	0.00	246,491.72
GRAND TOTAL	1,464,026.20	209,818.21	372,108.86	2,045,953.27

Illinois workNet Center Annual Performance Outcomes

Below is a chart detailing the performance measurements, goals, thresholds, and actual outcomes for Program Year 2024. The Land of Lincoln Workforce Alliance exceeded 13/15 performance measurements and met 2/15 across Adult, Dislocated Worker, and Youth participants. The overall outcome was that the Land of Lincoln Workforce Alliance met all performance goals for PY' 24.

The following pages offer a graphical breakdown of the performance outcomes across Adult, Dislocated Worker, and Youth populations.

PY' 24 ANNUAL PERFORMANCE OUTCOMES

July 1, 2024 - June 20, 2025

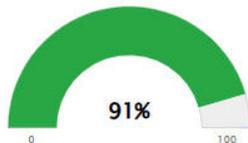
	Performance Measurement	Goal	90% Threshold	Actual Outcome	Status
AER2	Adult Employment Rate Q2	86.0%	77.4%	91.0%	EXCEED
AER4	Adult Employment Rate Q4	84.0%	75.6%	86.05%	EXCEED
AMER	Adult Median Earnings Rate Q2	\$10,500.00	\$9,450.00	\$15,762.96	EXCEED
ACAR	Adult Credential Attainment Rate	85.0%	76.5%	90.7%	EXCEED
AMSG	Adult Measurable Skills Gain	70.0%	63.0%	88.64%	EXCEED
DER2	DW Employment Rate Q2	81.0%	72.9%	86.67%	EXCEED
DER4	DW Employment Rate Q4	81.0%	72.9%	76.92%	MEET
DMER	DW Median Earnings Rate Q2	\$9,300.00	\$8,370.00	\$9,432.50	EXCEED
DCAR	DW Credential Attainment Rate	87.0%	78.3%	90.38%	EXCEED
DMSG	DW Measurable Skills Gain	70.0%	63.0%	84.35%	EXCEED
YER2	Youth Employment Rate Q2	83.0%	74.7%	82.28%	MEET
YER4	Youth Employment Rate Q4	78.0%	70.2%	80.49%	EXCEED
YMER	Youth Median Earnings Rate Q2	\$5,000.00	\$4,500.00	\$7,572.17	EXCEED
YCAR	Youth Credential Attainment Rate	80.0%	72.0%	90.32%	EXCEED
YMSG	Youth Measurable Skills Gain	73.0%	65.7%	89.02%	EXCEED

Overall Outcome: MEET

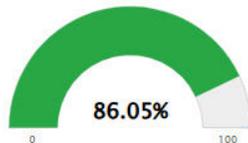
Illinois workNet Center Performance Outcomes: Adult

Adult: Performance Measures Outcomes PY 2024 Annual

Employment Rate 2nd Quarter



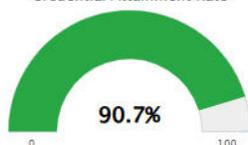
Employment Rate 4th Quarter



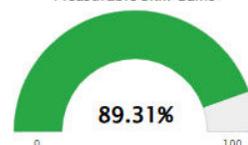
Median Earnings Rate Q2



Credential Attainment Rate



Measurable Skill Gains



Adult: Customer Engagement PY 2024 Annual



● Active Registrants ● New Registrants ● Exited ● Employed at Exit

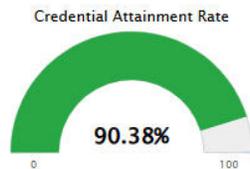
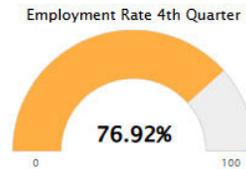
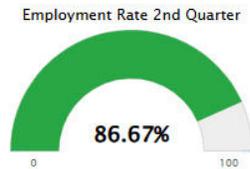


Source: This information is brought to you by the Illinois Workforce Development System (IWDS) and Department of Commerce and Economic Opportunity Office of Employment and Training. It is only available to authorized users but is intended to promote transparency of IWDS data. IPATS Performance Customer Engagement data is pulled in real time, Performance Indicator data is synced on a weekly basis. The data displayed is to serve as a reporting and management dashboard for tracking state workforce assistance program activity and outcomes. This data will not be provided to outside parties or used to report to the Department of Labor as certified performance outcomes. Reporting will remain with each agency and be reported via their respective systems of record.

Above are graphical representations of the AER2, AER4, AMER, ACAR, and AMSG data presented on Page 9. Also illustrated is the level of customer engagement for Adult customers for PY' 24.

Illinois workNet Center Performance Outcomes: Dislocated Worker

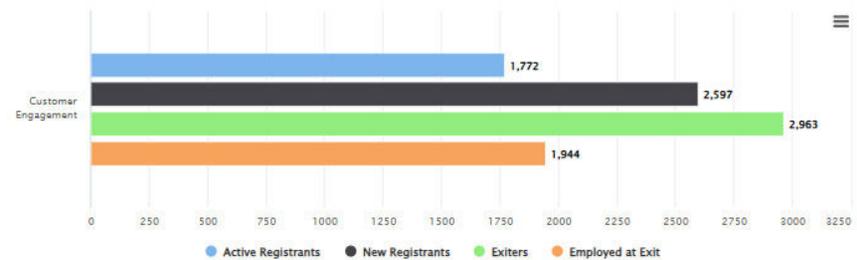
Dislocated Worker: Performance Measures Outcomes PY 2024 Annual



Dislocated Worker: Customer Engagement PY 2024 Annual



● Active Registrants ● New Registrants ● Exited ● Employed at Exit



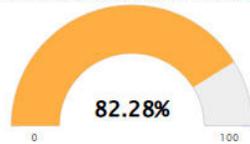
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Above are graphical representations of the DER2, DER4, DMER, DCAR, and DMSG data presented on Page 9. Also illustrated is the level of customer engagement for Dislocated Worker customers for PY' 24.

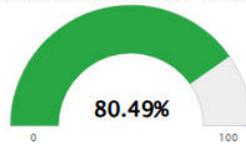
Illinois workNet Center Performance Outcomes: Youth

Youth: Performance Measures Outcomes PY 2024 Annual

Employment/Education Rate 2nd Quarter



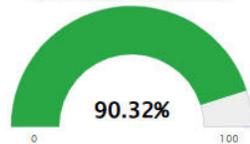
Employment/Education Rate 4th Quarter



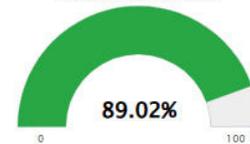
Median Earnings Rate Q2



Credential Attainment Rate



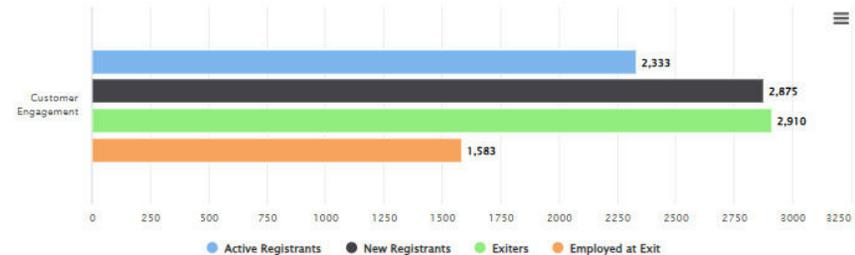
Measurable Skill Gains



Youth: Customer Engagement PY 2024 Annual



● Active Registrants ● New Registrants ● Exited ● Employed at Exit

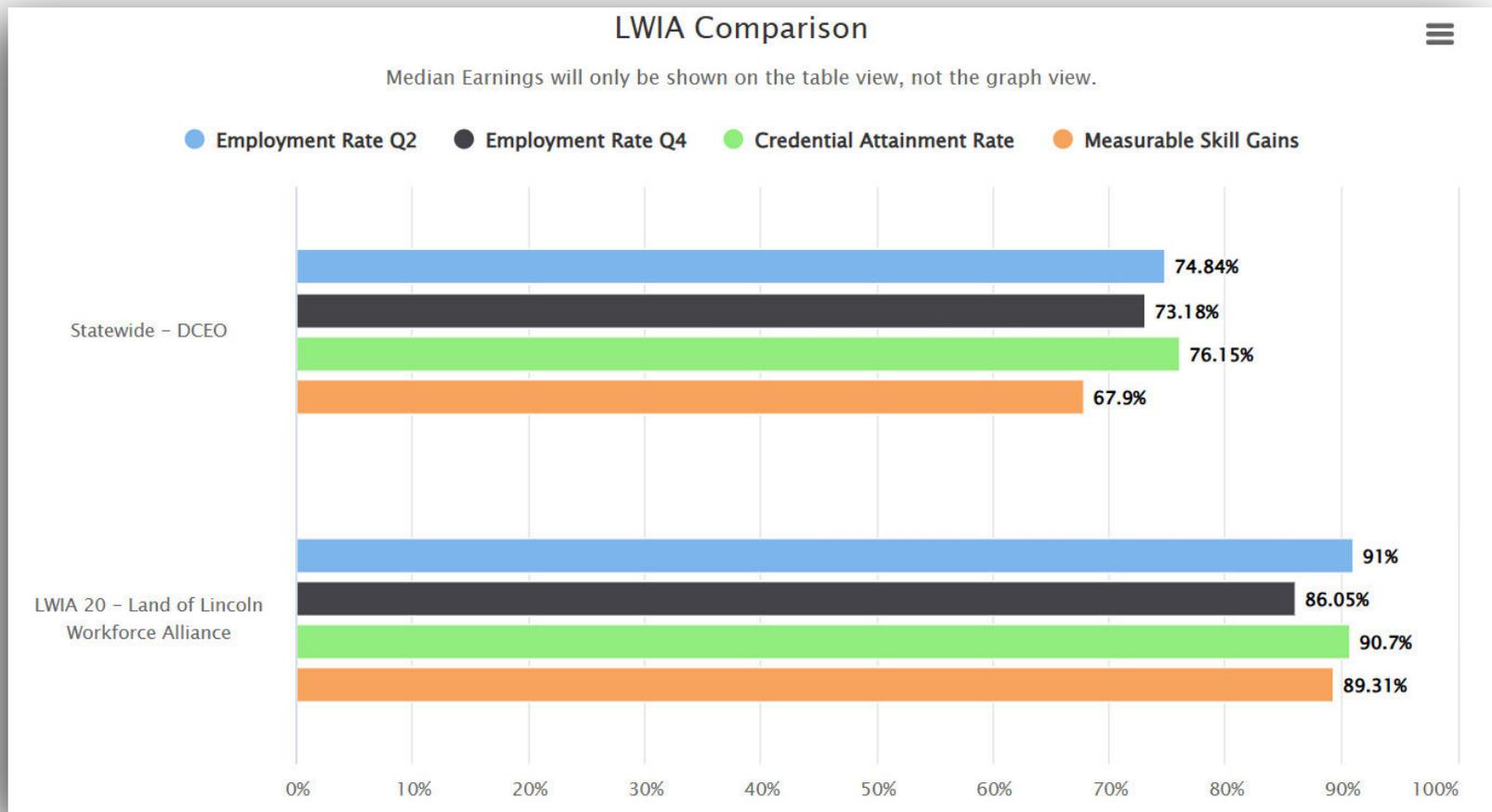


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Above are graphical representations of the YER2, YER4, YMER, YCAR, and YMSG data presented on Page 9. Also illustrated is the level of customer engagement for Youth customers for PY' 24.

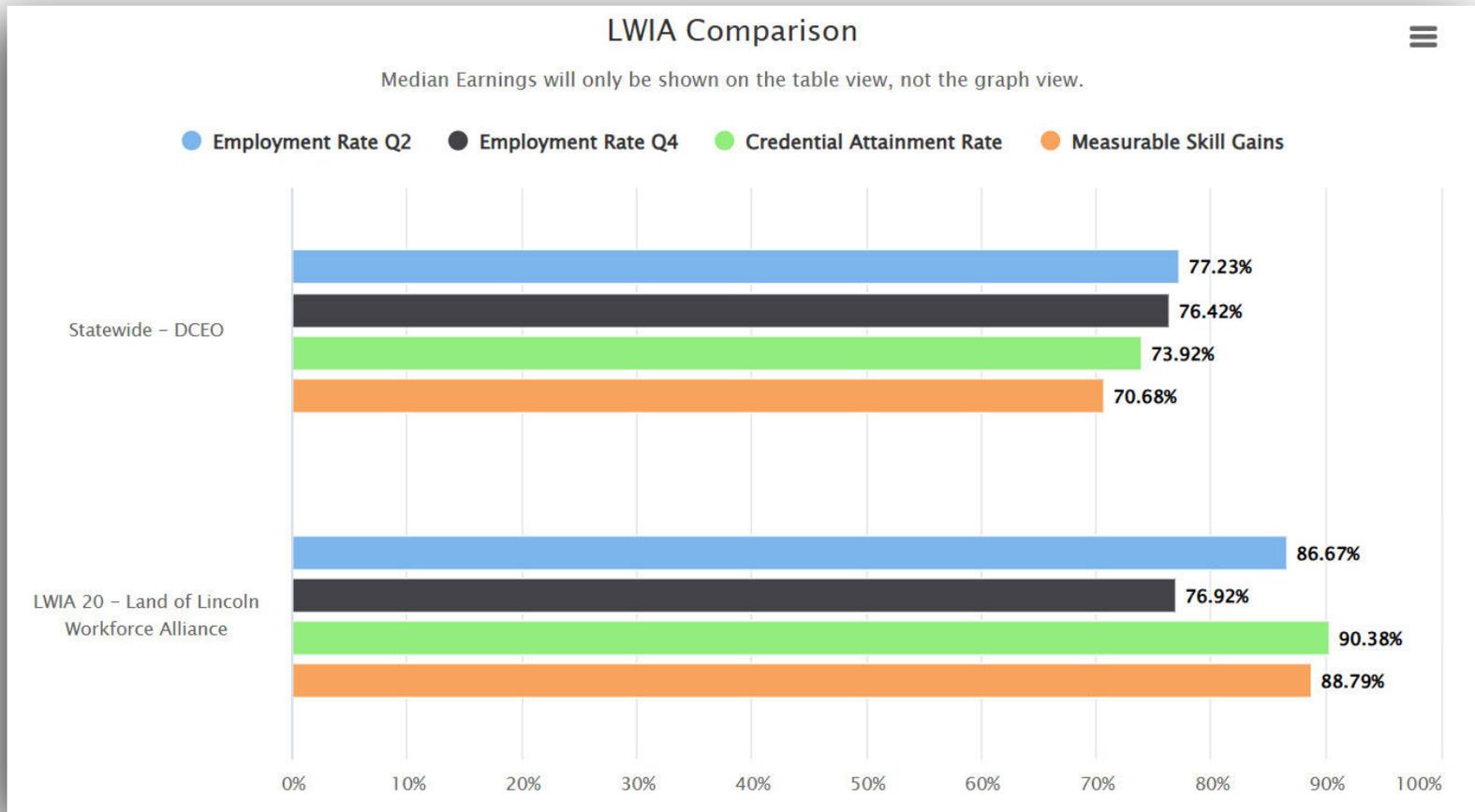
Illinois workNet Center

Performance Outcomes: LWIA 20 Comparison - Adults



Above is a graphical comparison of the Adult performance outcomes attained by LWIA 20 and overall Statewide performance in Illinois. This data was pulled from the Illinois Workforce Development System and the Illinois Performance Accountability and Transparency System (IPATS).

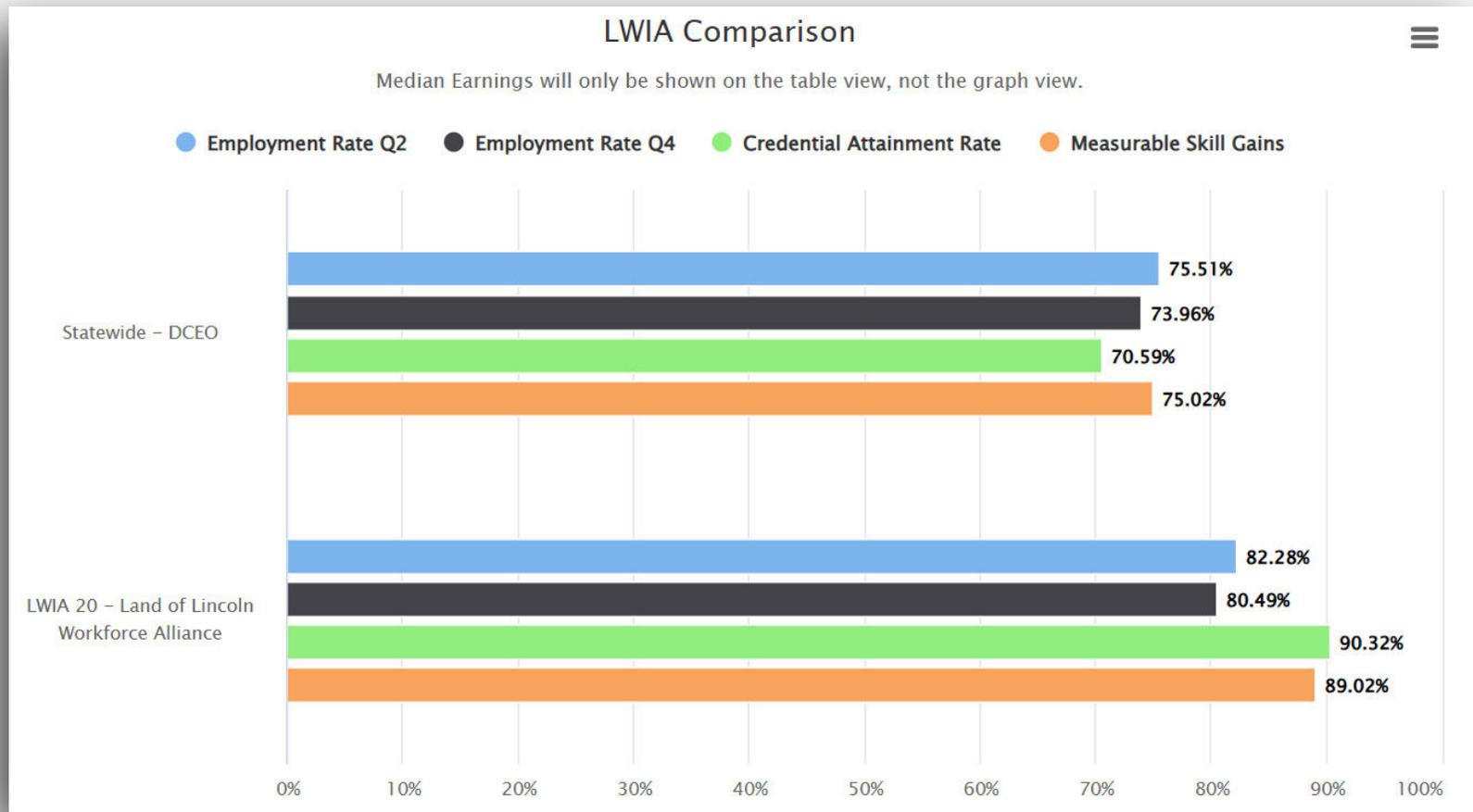
Illinois workNet Center Performance Outcomes: LWIA 20 Comparison - DW



Above is a graphical comparison of the Dislocated Worker performance outcomes attained by LWIA 20 and overall Statewide performance in Illinois. This data was pulled from the Illinois Workforce Development System and the Illinois Performance Accountability and Transparency System (IPATS).

Illinois workNet Center

Performance Outcomes: LWIA 20 Comparison - Youth



Above is a graphical comparison of the Youth performance outcomes attained by LWIA 20 and overall Statewide performance in Illinois. This data was pulled from the Illinois Workforce Development System and the Illinois Performance Accountability and Transparency System (IPATS).

Illinois workNet Center Return on Investment

Return on Investment

Title	Exits	Median Earnings PQTR 2
ADULT	97	\$15,762.96 (3 Months)
DISLOCATED WORKER	37	\$9,432.50 (3 Months)
YOUTH	73	\$7,572.17 (3 Months)
Additional Information About Adult ROI	Median earnings for 97 adults completing WIOA training programs over a 12-month period were \$1,529,007.12. Funding expenditures to the Adult program this year were \$636,192.43. Return on investment was 240%.	
Additional Information About Dislocated Worker ROI	Median earnings for 37 Dislocated Workers completing WIOA training programs over a 12-month period were \$349,002.50. Funding expenditures to the dislocated worker program this year were \$321,760.72. The return on investment was 108%.	
Additional Information About Youth ROI	Median earnings for 73 Youth completing WIOA training programs over a 12-month period were \$552,768.41. Funding expenditures to the Youth program this year were \$506,073.05. The return on investment was 109%.	

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Return on Investment -

Companies that Received WIOA-Funded Business Services & Companies Hiring LLWA Program Participants

Companies Hiring LLWA Participants

Agee Farms	Allied Plumbing and Heating
Andrew's Tire Service	Aperion
Arc at Sangamon Valley	Bless' It Beauty Salon
Brandt LLC	Brightstar
Carmody Wellness Spa	Carriage Crossing Rochester
Cass County Senior Living	Christian Co. Highway Dept.
Concordia Village	DOT Transportation, Inc.
Evolve Salon	Henson Robinson Company
Hope School	HSHS/St. John's Hospital
Individual Advocacy Group	KedPlasma
Lake Area Disposal	Lincoln Prairie
Lincoln Village Healthcare Center	Mary Bryant Home
MB Heating & Cooling	McLeod Express
Memorial Health Systems	M.J. Kellner
Quest Diagnostics	Rettberg Inc.
R&L Carriers	Republic Services
Shiftkey	Springfield Clinic
Springfield Suites	Sunny Acres Home
Timberlake Estates	Tuthmvr Orthodontics
Two Men and a Truck	The Villas

Companies that Received WIOA Funded Business Services

Ace Sign Company
AGCO
Andrew's Tire Service
Bless' It Beauty Salon
Bunn-O-Matic
Evolve Salon
Henson Robinson Company
Mary Bryant Home
MB Heating & Cooling
Mel-O-Cream
M.J. Kellner
Richardson's Manufacturing
Solomon Colors
Springfield Suites

Thank you to all above-mentioned companies for engaging with and actively improving the workforce outcomes for LWIA 20! We look forward to continuing to serve you in 2026.

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Rapid Response Activities and Hiring Events

PY' 24 Rapid Response Activities

Employer	Affected Workers
Accelerate360 Distribution, LLC	10
Big Lots	30
Building Blocks Daycare, Inc.	34
Cygnus Home Service, LLC (Schwan's)	6
ICG Illinois - Viper Mine	3
Joann Inc.	40
Macy's Retail Holdings, LLC	50
Party City	17
Springfield Clinic, LLP	70
TOTALS:	260

Rapid Response Services are provided to employers and employees who are planning or have experienced a layoff.

The Land of Lincoln Workforce Alliance assisted **260 workers** from **9 employers** affected by closures and layoffs.

Rapid Response information is tailored to counties affected workers reside in and also offers general information on filing for unemployment, on WIOA-funded training, and on job search locations.

The LLWA also sponsored the following **HIRING EVENTS** in PY' 24:

- Compass Group
- Primient
- Resource Employment Solutions

The following employers were part of our **MANUFACTURING HIRING EVENT:**

- Ace Sign Company
- AGCO
- Eaton
- Mel-O-Cream Donuts